

Route Mobile Ltd

Price Band: INR 345-350

Subscribe

Route Mobile Ltd (RML) is among the leading CPaaS (Communications Platform as a Service) provider. Its services include Message, Voice, Email, SMS Filtering, Analytics & Monetization.

Omni-channel cloud communication platform service provider: RML is a leading omni-channel CPaaS provider with its A2P (Application-to-peer) service being ranked 2nd globally among tier-1. A2P SMS market is currently the largest segment; expected to grow at 4.4% CAGR over FY18-FY23. With growing internet penetration, demand for CPaaS is increasing to streamline back-end operations as well as to engage with various stakeholders. RML processed >3,031cr billable transactions in FY20 (20% CAGR over FY18-20), while in Q1FY21, it processed >695cr transactions.

Diversified and global client base across industries: RML is well diversified globally/across industries, with presence in high potential markets. RML also enjoys strong relationship with 240 MNOs (mobile network operators) globally by offering them focused suite of products. This relationship provides RML with access to over 800 mobile networks and helps in serving its enterprise clients better with flexibility of multiple routes, better speed delivery and cost optimization/message.

Improving Financials: Over FY18-20, RML Revenue/EBITDA/PAT grew at a CAGR of 38%/15%/22%. The balance sheet is lean with negligible debt and healthy return ratios (RoE/RoCE at 29%/24%). RML's WC is negligible as it has a large pre-paid client base that pays upfront. Further, revenue is directly linked to usage based on each communication sent by clients and RML follows flexible pricing policy based on prevailing market rates.

Issue Size: The INR6bn IPO consists of fresh issue of INR2.4bn and OFS of INR3.6bn (by promoters) which would result in promoter's stake reducing from 96.0% pre-IPO to 66.3% post-IPO. The funds raised from fresh issue will be utilized to repay debt, make strategic acquisition, purchase office premises in Mumbai and balance for general corporate purpose.

Valuation & View: At the higher end of the price band, the issue is valued at 29x FY20 P/E (fully diluted), which is comparable to mid-sized IT firms (no listed peers available). We recommend Subscribe to the IPO given RML's strong presence in niche CPaaS market with high entry barrier and healthy financials. Further given the small offer size and presence in niche IT space, one may get listing gains too.

Exhibit 1: Financials & Valuations (INR mn)

| FY18 | FY19 | FY20 | Q1FY21 |
|-------|-------------------------------------|---|---|
| 5,049 | 8,447 | 9,563 | 3,096 |
| - | 67.3 | 13.2 | 29.5 |
| 467 | 545 | 691 | 269 |
| - | 16.8 | 26.7 | 55.9 |
| 8.2 | 9.6 | 12.2 | 18.9 |
| NA | 29.3 | 28.7 | 24.3 |
| 42.6 | 36.5 | 28.8 | 18.5 |
| | 5,049 - 467 - 8.2 NA | 5,049 8,447 - 67.3 467 545 - 16.8 8.2 9.6 NA 29.3 | 5,049 8,447 9,563 - 67.3 13.2 467 545 691 - 16.8 26.7 8.2 9.6 12.2 NA 29.3 28.7 |

Source: Company RHP, MOFSL

 $Ratios\ are\ calculated\ on\ annualized\ and\ post\ issue\ basis,\ at\ the\ upper\ price\ band\ of\ INR350$

| ISSUE SUMMARY | |
|--------------------------------|-----------|
| Issue Opens | 9-Sep-20 |
| Issue Closes | 11-sep-20 |
| Offer Price (INR per share) | 345-350 |
| Bid Lot | 40 shares |
| Face Value (INR) | 10.0 |
| Pre Issue Shares o/s (mn) | 50.0 |
| ^Offer for Sale (No of sh. mn) | 10.3 |
| ^Fresh Issue (No of sh. mn) | 6.9 |
| ^Post Issue shares o/s (mn) | 56.9 |
| ^*Issue Size (INR bn) | 6.0 |
| QIB | =>50% |
| Non-institutional | <15% |
| Retail | <35% |

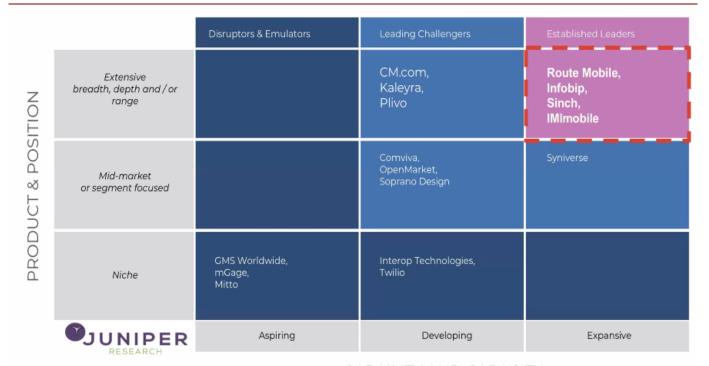
| POST ISSUE DETAILS | |
|----------------------------|-------|
| M.Cap @INR350/sh. (INR bn) | 19.9 |
| Shareholding pattern | |
| Promoters | 66.3% |
| Non-Promoters | 33.7% |

^ Issue Size (@INR350)

About the Company

Incorporated in 2004, Route Mobile Ltd (RML) provides cloud-communication platform as a service (CPaaS) to enterprises, over-the-top (OTT) players and mobile network operators (MNOs). It was ranked as a tier 1 application-to-peer (A2P) service provider internationally. It ranked 2nd globally as a tier 1 A2P service provider and also ranked 1st for 'value added services' provided, its 'implementation process' and its 'uptime performance' among tier 1 vendors in 2017 (Source: ROCCO Report 2017).

Exhibit 2: CPaaS: The Competitive Market Landscape – Juniper Research Leaderboard



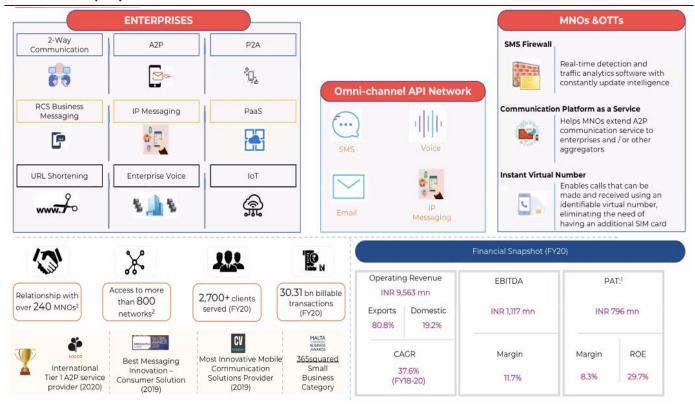
CAPAILITY AND CAPACITY

Source: RHP, MOFSL

RML's Enterprise solution comprises 2 primary components — (i) the front-end that provides an interface for enterprises to integrate with, and (ii) a back-end which is directly integrated with over 240 MNOs, and provides access to over 800 MNOs across the globe (as of June 30, 2020), enabling enterprises to leverage their SMS and voice channels for digital communication (Super Network). Further, the backend is also integrated with OTT business messaging solution providers, and is capable of supporting Rich Communication Services (RCS) business messaging, offering multiple channels of communication to enterprises. RML's strong relationship with MNOs allows it to provide services at a competitive cost.

Its omni-channel platform enables enterprises to leverage various modes of digital communication to engage with their stakeholders – including customers, employees and vendors. Its services include application-to-peer (A2P)/ peer-to-application (P2A)/ 2Way Messaging, RCS, OTT business messaging, voice, email and omni-channel communication. Further, it offers SMS analytics, firewall, filtering and monetization, SMS hubbing and Instant Virtual Number (IVN) solutions to MNOs globally.

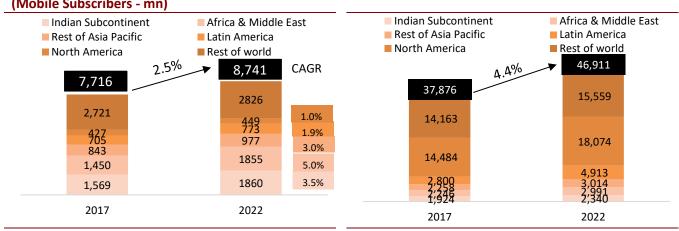
Exhibit 3: Company overview



Source: RHP, MOFSL

A2P messaging is currently the largest CPaaS segment where RML is one of the leading players. It is present in high potential markets including EMEA, India, APAC, North America and Latin America, where A2P industry is expected to grow at 5.8% CAGR vs 4.4% globally from 2017-22. Going ahead, RCS, OTT products (Whatsapp for business, Viber business) and IoT segments are likely to drive the next leg of growth.

Exhibit 4: RML present in fastest growing geographies Exhibit 5: A2P SMS to experience healthy growth (Mobile Subscribers - mn)



Source: RHP, MOFSL

Its clients include some of the world's largest and well-known organizations, including a number of Fortune Global 500 companies. As of June 30, 2020, Route Mobile has serviced over 30,150 clients, cumulatively since inception, across sectors including social media, banking and financial services, aviation, retail, internet / e-commerce, logistics, healthcare, hospitality, media/ entertainment, pharmaceuticals and telecom.

Exhibit 6: Diversified client base



Source: RHP, MOFSL

Currently its global operations included 9 direct and 12 step-down subsidiaries serving its clients through 18 locations across Africa, Asia Pacific, Europe, Middle East and North America. Consistent with its strategy of pursuing inorganic growth to deepen its relationship with MNOs and broaden its product and service portfolio, Route Mobile acquired 365squared Limited with effect from October 1, 2017, which operates in SMS analytics, firewall, filtering and monetization. Further, they also acquired Call2Connect, effective April 1, 2017, a company which offers voice, non-voice and consulting BPO services to some of the largest enterprises in India.

Exhibit 7: Inorganic opportunities

| Acquisitions | 365 basyred | Gali2Cannect | cellent wirelass defined | Start Corp |
|-------------------|---|--|--------------------------|----------------------|
| Category | Product o | apability | Geograp | ohy reach |
| Value add | Added SMS filtering, analytics and monetization | Added voice, non-voice and consulting BPO services | Expanded into Mic | ddle East and Africa |
| Effective Date | October 1, 2017 | April 1, 2017 | Septemb | oer 9, 2016 |
| Cost of acq. | Eur 19 mn ¹ | INR 57 mn | INR 113 mn | INR 20 mn |
| Revenue (FY20) | INR 1,158 mn | INR 303 mn | INR 43 mn | INR 16 mn |

Source: RHP, MOFSL

Business Units

Enterprise

RML's enterprise vertical primarily provides cloud based communication platform to enterprises to enable digital communication through multiple channels including RCS, A2P / P2A messaging, 2Way Messaging, OTT business messaging, enterprise email and URL shortening; and Mail2SMS. This platform also provides enterprise voice application services including interactive voice response, Click2Call, missed call facility and outbound dialer, which enable enterprises, to connect incoming and outgoing voice calls to their applications and systems. The CPaaS platform gives its current and potential customers the ability to leverage its Super Network and APIs to build out their digital communication service needs. RML provides a suite of APIs for various communication channels, across multiple geographies that are scalable and flexible to fit the customers' requirements.

Mobile Operator

RML's main service offerings in this segment include SMS analytics, firewall, filtering, monetization and CPaaS and hubbing solutions. Its analytics based SMS firewall solution helps MNOs identify grey route traffic terminating on their networks, block grey route traffic, identify the source of such grey route traffic, and monetize such traffic. It has developed multiple engagement models, to offer flexibility to MNOs while using its solution. RML typically engages with MNOs on a revenue share model when deploying this solution. Certain MNOs also engage with RML for its hubbing solution and CPaaS offerings, to leverage its global connectivity and A2P platform.

Business Process Outsourcing (BPO)

RML provides a range of BPO services including client support, technical support, booking and collection services. The strategic objective is to integrate its BPO capabilities with its enterprise voice platform and deliver end-to-end offerings to enterprise customers. RML is an associate member of the GSMA and an accredited open hub connectivity solution provider with its internally developed cloud communications platform allowing them to handle both A2P and peer-to-peer (P2P) traffic for enterprises, OTT players and MNOs. In Q1FY21, through its cloud communications platform, RML processed more than 695cr billable transactions. In FY20, its platform managed more than 3,031cr billable transactions from its clients and was used by more than 2,700 clients while it managed more than 2,474 crore billable transactions in FY19. RML has established direct relationships with MNOs that provide its clients with global connectivity. As of Q1FY21, it has direct relationships with over 240 MNOs and 4 short messaging service centres hosted in various geographies across the globe. They are able to access more than 800 networks across the world.

Risk and concerns

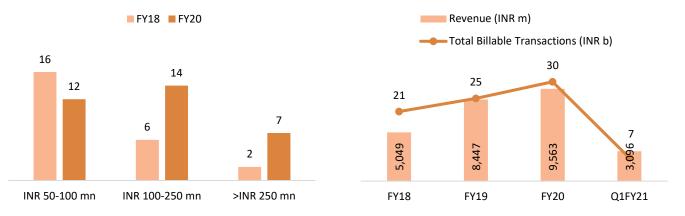
• RML's business depends on the success of its relationship with MNOs for connectivity in various regions around the world to provide services to its clients.

- RML relies on 3rd party technology systems and Infrastructure where defects, delays and failures can adversely affect its business.
- Top 5 clients contributed 41% to the FY20 revenue. Any loss of such clients or reduction in their services could adversely affect the RNL's business.
- RML's clients can misuse its platform and send unauthorized SMS messages in violation of TRAI regulations.

Story in Charts

Exhibit 8: Successful scale up of client base

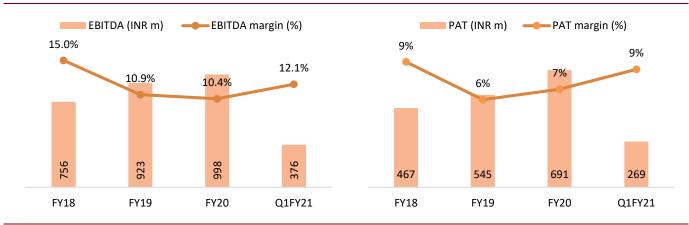
Exhibit 9: Revenue grew at a 38% CAGR over FY18-20



Source: RHP, MOFSL Source: RHP, MOFSL

Exhibit 10: Stable EBITDA margins

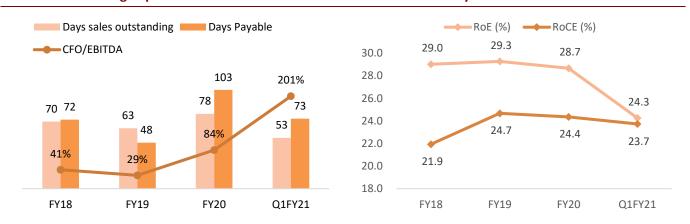
Exhibit 11: PAT grew at 22% CAGR over FY18-20



Source: RHP, MOFSL Source: RHP, MOFSL

Exhibit 12: Working Capital trend

Exhibit 13: Healthy Return ratios



Source: RHP, MOFSL Source: RHP, MOFSL

Financials

Income Statement (INR mn)

| Y/E March | FY18 | FY19 | FY20 | 1QFY21 |
|--------------------------|-------|-------|-------|--------|
| Net Sales | 5,049 | 8,447 | 9,563 | 3,096 |
| Change (%) | - | 67.3 | 13.2 | 29.5 |
| Total Expenditure | 4,294 | 7,524 | 8,564 | 2,720 |
| % of Sales | 85.0 | 89.1 | 89.6 | 87.9 |
| EBITDA | 756 | 923 | 998 | 376 |
| Margin (%) | 15.0 | 10.9 | 10.4 | 12.1 |
| Depreciation | 158 | 219 | 227 | 60 |
| EBIT | 598 | 704 | 771 | 316 |
| Int. and Finance Charges | 78 | 131 | 49 | 10 |
| Other Income | 45 | 77 | 119 | 27 |
| PBT | 565 | 650 | 841 | 333 |
| Tax | 98 | 105 | 150 | 64 |
| Tax Rate (%) | 17.4 | 16.1 | 17.9 | 19.1 |
| Min. Int. & Assoc. Share | 0 | 0 | 0 | 0 |
| Reported PAT | 467 | 545 | 691 | 269 |
| Adjusted PAT | 467 | 545 | 691 | 269 |
| Change (%) | - | 16.8 | 26.7 | 55.9 |
| Margin (%) | 9.2 | 6.5 | 7.2 | 8.7 |

Source: Company RHP, MOFSL

Balance Sheet (INR mn)

| Y/E March | FY18 | FY19 | FY20 | 1QFY21 |
|--------------------------------|-------|-------|-------|--------|
| Share Capital | 500 | 500 | 500 | 500 |
| Reserves | 1,109 | 1,618 | 2,204 | 2,470 |
| Net Worth | 1,609 | 2,118 | 2,704 | 2,970 |
| Minority Interest | -7 | -19 | -22 | -23 |
| Debt | 813 | 771 | 411 | 425 |
| Deferred Tax (Net) | -68 | -75 | -33 | -22 |
| Total Capital Employed | 2,347 | 2,795 | 3,059 | 3,350 |
| Net Fixed Assets | 207 | 217 | 224 | 213 |
| Goodwill on Consolidation | 0 | 0 | 0 | 0 |
| Capital WIP | 0 | 0 | 0 | 0 |
| Intangibles | 1,806 | 1,649 | 1,542 | 1,491 |
| Investments | 0 | 107 | 119 | 124 |
| Current Assets | 2,392 | 3,010 | 4,342 | 4,494 |
| Inventory | 0 | 0 | 0 | 0 |
| Debtors | 973 | 1,447 | 2,037 | 1,840 |
| Cash and Bank Balance | 1,026 | 957 | 1,026 | 1,587 |
| Loans and Advances & OCA | 393 | 606 | 1,279 | 1,067 |
| Curr. Liability & Provisions | 2,058 | 2,188 | 3,168 | 2,971 |
| Account Payables | 561 | 597 | 1,813 | 1,717 |
| Current Liabilities | 1,302 | 1,451 | 1,268 | 1,174 |
| Other Long Term Liab. & Provs. | 194 | 139 | 87 | 80 |
| Net Current Assets | 334 | 822 | 1,174 | 1,522 |
| Misc Expenditure | 0 | 0 | 0 | 0 |
| Appl. of Funds | 2,347 | 2,795 | 3,059 | 3,350 |

Source: Company RHP, MOFSL

Key Ratios

| Y/E March | FY18 | FY19 | FY20 | 1QFY21 |
|------------------------|------|------|------|--------|
| Basic (INR) | | | | |
| EPS | 8.2 | 9.6 | 12.2 | 18.9 |
| Cash EPS | 11.0 | 13.4 | 16.1 | 23.2 |
| BV/Share | 28.3 | 37.2 | 47.6 | 108.7 |
| DPS | 0.0 | 0.0 | 0.0 | 0.0 |
| Valuation (x) | | | | |
| P/E | 42.6 | 36.5 | 28.8 | 18.5 |
| Cash P/E | 31.8 | 26.0 | 21.7 | 15.1 |
| P/BV | 12.4 | 9.4 | 7.4 | 3.2 |
| EV/Sales | 3.9 | 2.3 | 2.0 | 5.6 |
| EV/EBITDA | 26.0 | 21.4 | 19.3 | 46.4 |
| Dividend Yield (%) | 0.0 | 0.0 | 0.0 | 0.0 |
| Return Ratios (%) | | | | |
| RoE | NA | 29.3 | 28.7 | 24.3 |
| RoCE | NA | 24.7 | 24.4 | 23.7 |
| Working Capital Ratios | | | | |
| Asset Turnover (x) | 2.2 | 3.0 | 3.1 | 3.7 |
| Inventory (Days) | 0 | 0 | 0 | 0 |
| Debtor (Days) | 70 | 63 | 78 | 54 |
| Creditor (Days) | 41 | 26 | 69 | 51 |
| Leverage Ratio (x) | | | | |
| Net Debt/Equity | -0.1 | -0.1 | -0.3 | -0.4 |

Source: Company RHP, MOFSL

*All ratios calculated on annualized and fully diluted basis #Calculated on the upper price band of INR350

Cash Flow Statement (INR mn)

| Y/E March | FY18 | FY19 | FY20 | 1QFY21 |
|------------------------------|--------|------|------|--------|
| OP/(Loss) before Tax | 565 | 650 | 841 | 333 |
| Depreciation | 158 | 219 | 227 | 60 |
| Interest paid | 42 | 105 | 16 | 1 |
| Income Taxes paid | -84 | -66 | -180 | -3 |
| (Inc)/Dec in WC | -384 | -597 | 61 | 393 |
| CF from Operations | 297 | 311 | 966 | 784 |
| Others | 24 | -27 | -31 | 27 |
| CF from Operating (Net) | 322 | 285 | 934 | 811 |
| (Pur)/Sale of FA | -58 | -105 | -73 | -3 |
| (Pur)/Sale of Investments | -1,280 | 28 | 54 | -281 |
| Interest Received | 36 | 27 | 21 | 7 |
| CF from Investments | -1,302 | -50 | 2 | -277 |
| Proceeds from borrowings | 558 | -49 | -359 | 14 |
| Interest Paid | -8 | -18 | -28 | -7 |
| Dividend paid | -75 | -90 | -165 | - |
| Payment of lease liabilities | -52 | -68 | -71 | -17 |
| CF from Fin. Activity | 424 | -226 | -623 | -11 |
| Net Inc/Dec of Cash | -556 | 9 | 313 | 524 |

Source: Company RHP, MOFSL

| Explanation of Investment Rating | |
|----------------------------------|--|
| Investment Rating | Expected return (over 12-month) |
| BUY | >=15% |
| SELL | <-10% |
| NEUTRAL | > - 10 % to 15% |
| UNDER REVIEW | Rating may undergo a change |
| NOT RATED | We have forward looking estimates for the stock but we refrain from assigning recommendation |

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