BUSINESS PROCESS PARTNERS

To,   **Date** 2 December 2024
The Manager
National Stock Exchange of India Ltd
Exchange Plaza, Plot No.C-1, G Block
Bandra Kurla Complex, Bandra (East),
Mumbai - 400 051

<u>**SECURITY CODE: ONEPOINT**</u>

Sub: Press Release on partnership with global data analytics leader to enhance customer experience in India.

Ref.: Regulation 30 (Disclosure of event or information) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Dear Sir/Madam,

Pursuant to Regulation 30 of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Press Release on partnership with Global Data Analytics leader to enhance customer experience in India.

Thanking you,
Yours faithfully,
For One Point One Solutions Limited

Pritesh Sonawane
Company Secretary & Compliance Officer
Place: Mumbai
Membership No. A34943

ONE POINT ONE SOLUTIONS LIMITED
(Formerly known as One Point One Solutions Private Limited)
Corporate Office: C-42, TTC Industrial Area, MIDC, Village Pawane, Navi Mumbai, Maharashtra- 400 705.
T. 022 6687 3800 **F.** 022 6687 3889 **CIN:** L74900MH2008PLC182869 **website**: www.1point1.in **E**: pritesh.sonawane@1point1.in
Reg. Office: T-762, 6th Floor, Tower-7, International Infotech Park, Above Vashi Railway Station, Vashi, Navi Mumbai, Maharashtra -400 703.
Mumbai. Gurgaon. Indore. Bangalore

ONE POINT ONE SOLUTIONS LIMITED PARTNERS WITH GLOBAL DATA ANALYTICS LEADER TO ENHANCE CUSTOMER EXPERIENCE IN INDIA

Mumbai, 02 December 2024 – One Point One Solutions Ltd. (NSE: ONEPOINT), a key player in business process management solutions is excited to announce its partnership with a leading multinational company specializing in data analytics and consumer credit reporting. This alliance represents a pivotal moment for One Point One Solutions Ltd. as it aims to leverage its extensive experience in customer engagement solutions to support the partner in refining its omni-channel customer experience.Through this collaboration, One Point One Solutions will implement advanced omni-channel contact center services designed to elevate service quality for client's customers. The partnership promises to deliver an exceptional service experience, setting new standards in customer engagement. In addition to contact center services, One Point One Solutions Ltd. will provide enterprise-level cloud-based telephony solutions and develop a centralized complaint management system featuring automated data processing and email operations.

Akshay Chhabra, CEO and Founder of One Point One Solutions Ltd., remarked, "This collaboration is poised to deliver outstanding service across key markets by harnessing our specialized technology talent and operational know-how. By joining forces, we not only bolster our capabilities but also accelerate our vision of becoming a global leader in innovative customer engagement solutions. In today's data-driven landscape, leveraging information is crucial for organizations aiming to innovate and digitally transform. Together, we will establish a robust integrated delivery model that enhances the customer experience while driving sustainable value for both companies."

ABOUT ONE POINT ONE SOLUTIONS LTD.:
One Point One Solutions Ltd is a full-stack solutions provider across BPO, KPO, IT Services, Technology & Transformation, and Analytics. Over the last two decades, the company has established its expertise in offering comprehensive solutions across technology, accounting, skill development and analysis to clients in various sectors. One Point One USA Inc, the organization's wholly-owned subsidiary in Delaware in the United States marks its international foray while the acquisition of IT Cube Solutions has already strengthened its presence in England, Netherlands, Germany, Kuwait, Oman, UAE, Qatar, India, Singapore, and Australia, apart from the US. Led by Founder-Chairman Akshay Chhabra, the company serves a growing clientele across Banking and Finance, Retail and E-commerce, Consumer Durables & FMCG, Travel & Hospitality, and Insurance & Healthcare with a 5,600+ strong team. https://www.1point1.com/.

Key Contact Details

One Point One Solutions Ltd.	Investor & Media	
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