

November 21, 2025

**The Manager,
Department of Corporate Services
BSE Limited**
Floor 25, P.J. Towers,
Dalal Street, Mumbai – 400 001
BSE Scrip code – 532541
Equity ISIN INE591G01025

**The General Manager,
Department of Corporate Services
The National Stock Exchange of India Limited**
Exchange Plaza,
Plot No. C/1, G Block, Bandra Kurla Complex,
Bandra, Mumbai – 400 051
NSE Symbol – COFORGE

Dear Sir/Madam,

Subject: Coforge Wins 2025 ISG Star of Excellence™ Award for ITO

Pursuant to applicable provisions of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, as amended, please find enclosed copy of the press release of the Company announcing that “Coforge has won the 2025 ISG Star of Excellence™ Award, the industry’s premier recognition for technology and business service providers, for consistently demonstrating the highest standards of customer service excellence over the past year, based on direct feedback from enterprise customers”.

We request you to take the above on record.

For Coforge Limited

**Barkha Sharma
Company Secretary & Compliance Officer**

Encl.: As above

Coforge Wins 2025 ISG Star of Excellence™ Award for ITO



Greater Noida, India, November 21, 2025 — Coforge Limited (NSE: COFORGE), a global digital services and solutions provider, today announced it has won the 2025 ISG Star of Excellence™ Award, the industry's premier recognition for technology and business service providers, for consistently demonstrating the highest standards of customer service excellence over the past year, based on direct feedback from enterprise customers.

Coforge received the award in the IT Operations category during the ISG Sourcing Industry Awards Gala Dinner, held on November 19, 2025, at the Fairmont Windsor Park, London. The ceremony concluded the 19th annual ISG Sourcing Industry Conference — EMEA, hosted by Information Services Group (ISG), a leading global technology research and advisory firm.

Now in its eighth year, the ISG Star of Excellence™ Awards program is based on ISG's continuous Customer Experience (CX) research, which asks enterprises to rate their experiences with hundreds of IT and business services providers across six key dimensions:

Collaboration and Transparency; Execution and Delivery; Innovation and Thought Leadership; Governance and Compliance; People and Cultural Fit; and Business Continuity and Flexibility.

John Speight, Executive Director, Coforge said, "We are honoured to receive this recognition from ISG and, most importantly from our client. This award reflects our commitment to excellence in customer experience, our focus on execution, and ability to drive innovation to deliver measurable value. The overall CX score of 90, in conjunction with high ratings in adjacent technologies like cloud computing, application development, maintenance and Enterprise IT Service Management re-enforce our ability to operate at scale at the intersect of domain and technology."

The winners are chosen from among a group of more than 240 service providers that ISG analyzes and evaluates each year. This year, ISG received feedback from enterprise clients with roles in IT, operations, lines of business, procurement and vendor management and other areas, operating in the Americas, EMEA and Asia Pacific.

ISG recognized three service providers as CX Champions who achieved the highest cumulative CX scores across all regions, industries and technology domains. Additional "Excellence" winners were named in key categories such as ITO services, BPO services, industry-specific services, emerging

technology providers and independent software vendors (ISVs), along with regional winners based on geography.

A complete list of winners can be found [here](#).

John Boccuzzi, Jr., president of ISG Research, noted that providers value the ISG Star of Excellence™ program as a deep source of actionable insights they can use to continuously improve customer experience.

"The feedback we receive from enterprise clients provides unparalleled visibility into how providers are performing from the customer's perspective," said Boccuzzi. "In 2025, we've seen continued improvement in customer experience across the board, with many providers investing in AI-driven service delivery, sustainability initiatives and co-innovation to enhance customer satisfaction."

Namratha Dharshan, ISG Provider Lens™ chief business leader, who oversees the ISG Star of Excellence™ program, said providers continue to navigate rising client expectations.

"Enterprises today expect speed transparency and measurable outcomes, particularly as AI and intelligent automation reshape service delivery models," Dharshan said. "The providers recognized this year are those that are translating innovation into tangible business impact."

The ISG Star of Excellence™ CX research program scores and ranks providers based on customer survey responses. Ongoing surveys ask enterprises to rate their experiences with hundreds of IT and business services providers across industries, regions and technologies. The research goes beyond general satisfaction to explore, in depth, customer experiences with specific services and solutions offered by providers—research that is tied directly to ISG Provider Lens™ quadrant evaluations.

About ISG Provider Lens™ Research

The ISG Provider Lens™ Quadrant research series is the only service provider evaluation of its kind to combine empirical, data-driven research and market analysis with the real-world experience and observations of ISG's global advisory team. Enterprises will find a wealth of detailed data and market analysis to help guide their selection of appropriate sourcing partners, while ISG advisors use the reports to validate their own market knowledge and make recommendations to ISG's enterprise clients. The research currently covers providers offering their services globally, across Europe, as well as in the U.S., Canada, Mexico, Brazil, the U.K., France, Benelux, Germany, Switzerland, the Nordics, Australia and Singapore/Malaysia, with additional markets to be added in the future. For more information about ISG Provider Lens research, please visit this [webpage](#).

About ISG

[ISG](#) (Nasdaq: [III](#)) is a global AI-centered technology research and advisory firm. A trusted partner to more than 900 clients, including 75 of the world's top 100 enterprises, ISG is a long-time leader in technology and business services that is now at the forefront of leveraging AI to help organizations achieve operational excellence and faster growth. The firm, founded in 2006, is known for its proprietary market data, in-depth knowledge of provider ecosystems, and the expertise of its 1,600 professionals worldwide working together to help clients maximize the value of their technology investments.

About Coforge

Coforge is a global digital services and solutions provider, that leverages emerging technologies and deep domain expertise to deliver real-world business impact for its clients. A focus on select industries, a deep domain understanding of the underlying processes of those industries and partnerships with leading technology platforms, enables Coforge to be a trusted partner of its clients in their transformation initiatives. Coforge leads with its Product Engineering approach and leverages AI, Cloud, Data, Integration and Automation technologies to transform businesses into intelligent, high growth enterprises. Coforge has 33 global delivery centers and is present in 25 countries.

Learn more at www.coforge.com.

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