Equity Research

April 18, 2022 BSE Sensex: 58339

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Initiating coverage

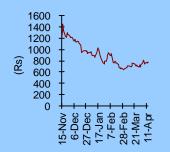
Diversified financials

Target price: Rs940

Shareholding pattern

| | Sep | Dec |
|----------------|------|------|
| | '21 | '21 |
| Promoters | 0.0 | 0.0 |
| Institutional | | |
| investors | 24.2 | 25.7 |
| MFs and others | 2.4 | 2.2 |
| FI/Banks | 0.5 | 0.0 |
| Insurance Cos. | 0.7 | 0.8 |
| FIIs | 20.6 | 22.7 |
| Others | 75.8 | 74.3 |
| Source: NSE | | |

Price chart



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INDIA



PB Fintech

BUY

Leading insurance intermediary; growth trajectory should stand out

Rs776

PB Fintech (PBF) is among the leading insurance and lending intermediaries in India. It operates principally through its platforms *PolicyBazaarlPaisaBazaar*, and has also entered into newer businesses. PBF is well placed to benefit from the rising insurance penetration in India, especially through digital distribution. High growth, operating leverage, strong balance sheet and established brand recall among the Indian populace are its key business moats. This should help the company generate strong free cashflows as we expect its cost-to-income ratio to plateau ahead. Initiate with BUY and a DCF-based target price of Rs940.

- ▶ Business model to enjoy higher growth than other insurance players. The prime growth driver for PBF should be in the increasing premium income expected in digital medium. Individual new business premium (life) and retail health insurance sourced from online channels (web aggregators + insurer websites) grew at 38% CAGR in FY16-FY21 vs 12% for non-digital channels. New business premium income for PBF has grown at 26% CAGR vs the 11% witnessed by industry between FY19-FY21. Based on industry estimates, premium via online channels stood at US\$1bn for India representing 1% of total FY20 premium which is significantly lower than the US (13%) and China (5.5%).
- ▶ Renewal book to ensure high operating leverage. The long-tail nature of insurance business drives high operating leverage as renewal book typically should not call for any additional cost and ideally be operating at near-100% contribution margin. We expect the core renewal book to clock 39% CAGR between FY22-FY31E and the revenue and contribution CAGRs from renewals to be 33% and 35%, respectively by FY31E.
- ▶ New initiatives can crowd out competition. The insurance agent, on being boarded through PBF's portal *PB Partner*, helps grow retail insurance premiums manifold (Q3/Q4 volumes were at Rs2.4bn/5bn). Although its contribution on quarterly basis is currently negative (loss of Rs400mn in Q3FY22), the volumes gained through *PB Partner* will fortify PBF's industry position among insurance OEMs as well as peer intermediaries.
- ▶ Cost overrun is the only risk, but at with total advertising/promotion expenditure at Rs2.4bn in Q3FY22, the cost-to-income ratio is expected to plateau ahead. We expect the ratio to gradually dip from 107% in FY21 to 81% in FY26E.
- ▶ Estimate consolidated FY26E Adjusted EBITDA at Rs10.2bn; recommend BUY with DCF-based target price of Rs940. The key construct of our assumptions is: 27% CAGR in new premiums in PBF's core business. This would automatically lead to 39% growth in renewal premium during FY22E-FY31E. As for the company's lending platform PaisaBazaar, we expect it to clock 30% contribution CAGR between FY21-FY31E. We model the other initiatives (PB Partner and PB Corporate, plus international business) separately and they contribute ~12% to our valuation.

| Market Cap | Rs349bn/US\$4.6bn |
|--------------------------|-------------------|
| Bloomberg | POLICYBZ IN |
| Shares Outstanding (mn) |) 449.5 |
| 52-week Range (Rs) | 1448/644 |
| Free Float (%) | 100.0 |
| FII (%) | 22.7 |
| Daily Volume (US\$/'000) | NA |
| Absolute Return 3m (%) | (15.5) |
| Absolute Return 12m (%) |) NA |
| Sensex Return 3m (%) | (4.6) |
| | |

Sensex Return 12m (%)

| Year to Mar | FY22E | FY23E | FY24E | FY26E |
|------------------------|--------|--------|---------|---------|
| Premium (Cons) (Rs mn) | 69,750 | 122608 | 189,846 | 442,166 |
| Growth | 48% | 76% | 55% | 50% |
| Disbursal (Rs mn) | 66,070 | 82,588 | 103,234 | 154,852 |
| Growth | 127% | 25% | 25% | 20% |
| Revenue (Rs mn) | 12,742 | 18,952 | 26,685 | 54,709 |
| Contribution (Rs mn) | 2,312 | 841 | 2,189 | 15,474 |
| Margin (%) | 18.1 | 4.4 | 8.2 | 28.3 |
| EBITDA (Adj) (Rs mn) | -2,958 | -3,996 | -2,778 | 10,245 |
| Margin (%) | -23.2 | -21.1 | -10.4 | 18.7 |
| Adj PAT (Rs mn) | -2,373 | -960 | -759 | 12,579 |

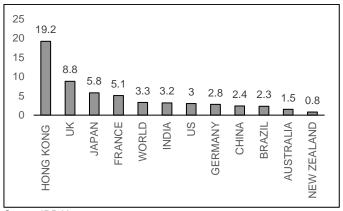
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| <i>PaisaBazaar</i> to also benefit from growth outlook in digital consumer lending . | 22 |
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| We estimate Rs10.2bn EBITDA (adj) by FY26E driven by strong growth outloo | k25 |
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PB Fintech (PBF) is poised for high growth in premiums and, in turn, revenues

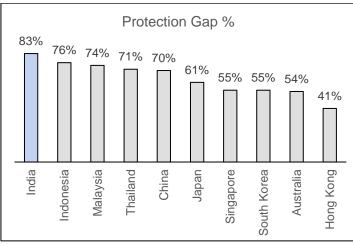
India insurance under-penetration ensure high-growth outlook

Chart 1: Based on life insurance premium as % of GDP, India is largely in line with global average



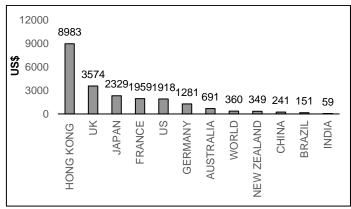
Source IRDAI

Chart 3: India has one of the highest mortality gaps (Protection required less Sum insured)...



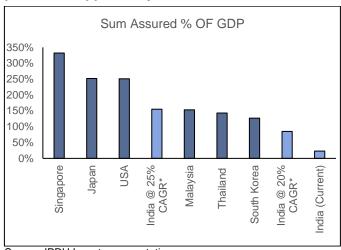
Source: Swiss Re, Closing Asia's mortality protection gap, 2020.

Chart 2: But in terms of premium density (premium per capita), 4x growth is possible if we compare the penetration level with China



Source IRDAI

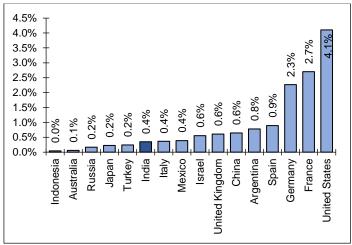
Chart 4: ...suggesting significant headroom for protection opportunity over the next decade



Source: IPRU Investor presentation

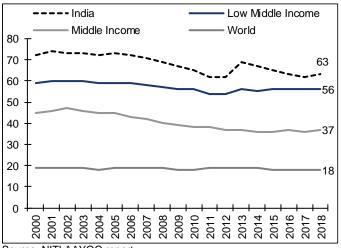
*CAGR implies growth of sum assured between FY21-FY35 and GDP CAGR of 10% between FY21-FY30 and 8% between FY30-FY35.

Chart 5: Health insurance penetration in 2019 (gross direct premium as % of nominal GDP)



Source: OECD, World Bank

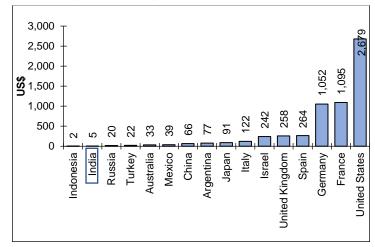
Chart 7: Out-of-pocket expenditure as % of current healthcare expenditure is high compared to global markets



Source: NITI AAYOG report

Note: For low middle income and middle income, numbers are based on selected aggregates.

Chart 6: Health insurance density is also low, thus indicating scope for growth



Source: OECD, World Bank

Table 1: Motor segment penetration also remains low largely led by 2-wheeler segment

| | Total number of policies (mn) | Total vehicles on road (mn) | Uninsured proportion |
|------|-------------------------------|-----------------------------|----------------------|
| FY17 | 90.6 | 194.4 | 53% |
| FY18 | 96.1 | 211.1 | 54% |
| FY19 | 98.4 | 231.2 | 57% |

Source: Industry data (Link)

Note: Uninsured proportion is high in the 2-wheeler segment (66%) followed by private cars (11%)

Rising digital share of distribution will help PBF outperform industry growth

Digital insurance marketplace is playing a key role in distribution of insurance products in India. In FY20, *PolicyBazaar* was India's largest digital insurance marketplace with 93.4% market share in terms of the number of policies sold. Also, 65.3% of all digital insurance sales in India in FY20 happened through *PolicyBazaar*.

Table 2: Online premium mix as % of total premium; India has a long growth road ahead

| 2020 | Unit | India | US | China |
|----------------------------|--------------|-------|-------|-------|
| Premium via Online Channel | US\$ billion | 1.0 | 208.0 | 35.5 |
| As % of Total Premium | % | 1.0% | 13.3% | 5.5% |

Source: Frost & Sullivan Analysis

PolicyBazaar's addressable market has largely been individual life insurance, retail health, and motor insurance. Between FY16-FY21, individual life new business premium (NBP) and retail health premiums witnessed 15% CAGR while premium sourced from web aggregators' and insurers' own websites have seen 47% CAGR. This has resulted in overall online premium share to grow from 0.8% in FY16 to 2.7% in FY21.

Table 3: Online channels (Retail - Life and Health) and PB Fintech (PBF) have outgrown the industry

| • | | • | | • | | | _ | | _ |
|---|------|------|------|-------|-------|-------|-------|-----------------------|-----------------------|
| Rs bn | FY15 | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 | CAGR (FY16- 21) | CAGR (FY19- 21) |
| Industry Individual NBP premium (Life) (Rs bn) | | | | | | | | | |
| Web-Aggregators Premium | - | 0 | 0 | 1 | 2 | 3 | 4 | | |
| Online Premium (sourced from Insurer website) | - | 3 | 4 | 5 | 11 | 15 | 18 | | |
| Industry Individual health premium (Rs bn) | | | | | | | | | |
| Direct Sale online (sourced from Insurer website) | 2.3 | 2.1 | 2.9 | 3.6 | 4.0 | 4.2 | 8.7 | | |
| Web- aggregators premiums | - | 0.2 | 0.5 | 1.7 | 2.9 | 4.9 | 6.6 | | |
| Total | 2.3 | 5.3 | 8.1 | 11.0 | 19.6 | 26.5 | 37.2 | 38% | 38% |
| | FY15 | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 | | |
| Total Individual NBP | 554 | 583 | 777 | 921 | 977 | 1,016 | 1,139 | | |
| Total Retail Health | 88 | 104 | 126 | 153 | 175 | 200 | 258 | | |
| Total Premium | 642 | 687 | 903 | 1,074 | 1,152 | 1,216 | 1,397 | 13% | 10% |
| Share of digital channel | 0.4% | 0.8% | 0.9% | 1.0% | 1.7% | 2.2% | 2.7% | | |
| | FY15 | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 | | |
| Offline channel (Life) | 554 | 580 | 773 | 916 | 964 | 999 | 1,117 | | |
| Offline channel (Health) | 85 | 101 | 122 | 148 | 168 | 190 | 243 | | |
| Total | 639 | 682 | 895 | 1,063 | 1,133 | 1,189 | 1,360 | 12% | 10% |
| | FY15 | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 | | |
| PB Fintech NBP (incl protection, savings, health, | | | | | | | | | |
| motor and others) | | | | | 17 | 26 | 27 | | 26% |
| PB Fintech renewal | | | | | 6 | 11 | 20 | | 81% |
| Total premium | | | | | 23 | 38 | 47 | | 43% |

Source: IRDAI and Company

Table 4: Core *PolicyBazaar* has only 6% market share in the overall retail premium market (exsavings). If it expands up to 25% in next decade, PB can clock 40% CAGR.

| | Industry Premium | | | Core PB Premium | | | | |
|---|------------------|-------|-----------------------|-----------------|----------------------------|-------|----------------------------|------------------------|
| Premium Rs bn | FY21 | FY31E | CAGR (FY21- 31) | FY21E | Market share (FY21E) | FY31E | Market share (FY31E) | CAGR (FY21- 31E) |
| Protection new business premium | 36 | 333 | 25% | 10.0 | 28% | 133 | 40% | 30% |
| Retail Health GDPI | 258 | 2,401 | 25% | 9.0 | 3% | 600 | 25% | 52% |
| Motor GDPI (2W / 4W) | 226 | 916 | 15% | 13.3 | 6% | 183 | 20% | 30% |
| Total Addressable market for PBF (ex-savings) | 520 | 3,650 | 22% | 32.3 | 6% | 917 | 25% | 40% |

Source: IRDAI, I-Sec research.

Note: Term premium is based on protection APE reported by key insurers like HDFC Life, SBI Life, IPRU Life, Kotak Life, Tata AIA, Max Life and LIC. *PB premium is our estimate of term premium (ex-renewal) and annual retail and Motor GDPI premium.

We have also estimated Core PB's premium CAGR by assuming a higher penetration of premiums sourced online. We have assumed total premium of Indian Insurance sector to grow at 15% CAGR between FY21-31E and share of online premiums to increase from 1% to 20% and estimated market share of core PB declines from 64% to 50%

Table 5: Core PB premiums can witness 53% CAGR between FY21-31 if industry online premium penetration increases from 1% to 20% while Core PB market share declines from 64% to 50%

| Rs bn | FY21 | FY31E | CAGR |
|-------------------------------------|-------|--------|------|
| Life Premiums | 6,287 | 23,157 | 14% |
| Life - NBP | 2,787 | 11,275 | 15% |
| Life - Renewal | 3,500 | 11,882 | 13% |
| Non-Life Premium | 1,987 | 10,402 | 18% |
| Total Premiums | 8,275 | 33,559 | 15% |
| Premium via online channel | 73 | 6,712 | 57% |
| % Premium of total insurance market | 1% | 20.0% | |
| Core PB premium | 47 | 3,356 | 53% |
| Core PB Market share | 64% | 50% | |
| Source: IRDAI, I-Sec research | | | |

Table 6: Market share of PolicyBazaar in terms of number of policies issued

| | mn |
|---|------|
| Total policies sold by online insurance distribution platforms in FY20 (A) | 6.14 |
| Total policies sold on <i>PolicyBazaar</i> platform FY20 (B) | 5.73 |
| PolicyBazaar market share (B/A) | 93% |
| Total policies sold online directly by insurance companies and by insurance | |
| distributors in FY20 (C) | 8.8 |
| PolicyBazaar market share (B/C) | 65% |

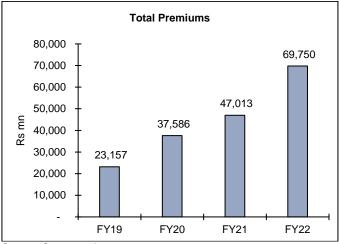
Source: Company RHP

Table 7: PolicyBazaar revenues have grown at a rapid pace...

| | | | | CAGR (FY19- |
|----------------------|-------|-------|-------|-------------|
| Revenues (Rs mn) | FY19 | FY20 | FY21 | FY21) |
| Insurance commission | 1,317 | 2,134 | 2,591 | 40% |
| Outsourcing services | 1,518 | 2,568 | 2,994 | 40% |
| Rewards | 267 | 456 | 484 | 35% |
| Total | 3,102 | 5,158 | 6,069 | 40% |

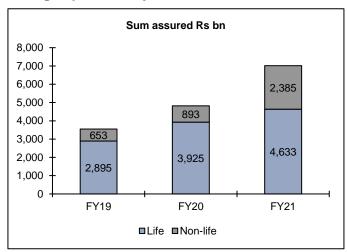
Source: Company RHP

Chart 8: ... led by healthy premium growth



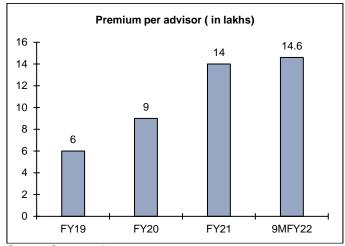
Source: Company data

Chart 10: Growth in PB's sum assured has been strong in past three years



Source: Company data

Chart 9: ... and growth in agent productivity



Source: Company data

Table 8: *PolicyBazaar* is the most downloaded app amongst peers

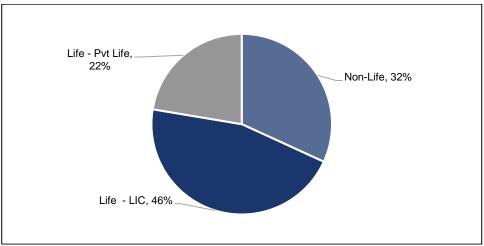
| Company | APP Downloads |
|----------------|---------------|
| PolicyBazaar | +10mn |
| InsuranceDekho | +50T |
| Coverfox | +0.1mn |
| Turtlemint | +1mn |

Source: Google Play store

Indian insurance commission is a big market opportunity

- India's FY21 insurance commission market stood at Rs484bn (life and non-life combined). Total commission from insurers has grown at 10% CAGR, of which commission from life insurers has risen 9% and non-life 12% between FY19-FY21. Ex-LIC, commission CAGR has been 12% in the same period.
- Amongst life insurers, NBP take rate for LIC has declined from 6.52% in in FY19 to 5.82% in FY21 while that for private insurers has been largely stable at 8.3%. Renewal commission take has remained stable for both LIC and private insurers at 5.2% and 2.3% respectively in the same period.
- For non-life insurers, the take rate has increased from 7.25% in FY19 to 7.75% in FY21. This could largely have been due to rising health GDPI mix. Health GDPI commission take rates have increased from 8% in FY19 to 9.1% in FY21 driven by strong GDPI growth registered by SAHI.

Chart 11: FY21 Commission market share (life and non-life)



Source: IRDAI

Table 9: Non-life insurance commission market has witnessed 12% CAGR between FY19-FY21

| - | | | PSU | | | Private | | | SAHI | | | Sp Ins | | | Total | |
|--------|------------|------|------|------|------|---------|------|-------|-------|-------|------|--------|------|------|-------|------|
| Rs bn | | FY19 | FY20 | FY21 | FY19 | FY20 | FY21 | FY19 | FY20 | FY21 | FY19 | FY20 | FY21 | FY19 | FY20 | FY21 |
| Fire | Commission | 6 | 8 | 10 | 6 | 8 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 15 | 21 |
| | Growth (%) | 2 | 26 | 26 | 30 | 34 | 42 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 30 | 34 |
| | CER (%) | 12 | 11 | 12 | 9 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 10 | 10 |
| Marine | Commission | 2 | 2 | 1 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 4 | 3 |
| | Growth (%) | 5 | 5 | -9 | 22 | 7 | -2 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 6 | -5 |
| | CER (%) | 10 | 10 | 9 | 11 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 10 | 10 |
| Motor | Commission | 20 | 23 | 21 | 29 | 37 | 34 | 0 | 0 | 0 | 0 | 0 | 0 | 49 | 60 | 55 |
| | Growth (%) | -11 | 18 | -8 | 42 | 24 | -6 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 22 | -7 |
| | CER (%) | 7 | 9 | 9 | 8 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 9 | 8.2 |
| Health | Commission | 15 | 16 | 19 | 12 | 14 | 18 | 14 | 18 | 21 | 0 | 0 | 0 | 41 | 49 | 58 |
| | Growth (%) | -3 | 10 | 15 | 26 | 20 | 25 | 43 | 29 | 17 | 0 | 0 | 0 | 18 | 20 | 19 |
| | CER (%) | 6 | 6 | 6 | 8 | 9 | 9 | 12.4 | 12.6 | 13.6 | 0 | 0 | 0 | 8 | 9 | 9.1 |
| Others | Commission | 8 | 6 | 7 | 10 | 5 | 9 | 0 | 0 | 0 | 0 | 0 | 1 | 18 | 12 | 17 |
| | Growth (%) | 37 | -27 | 14 | 158 | -44 | 75 | 0 | 0 | 0 | 1 | 198 | 73 | 81 | -34 | 44 |
| | CER (%) | 8 | 5 | 7 | 5 | 3 | 4 | 0 | 0 | 0 | 0 | 0 | 1 | 5 | 3 | 4 |
| Total | Commission | 50 | 55 | 58 | 58 | 65 | 74 | 14 | 18 | 21 | 0 | 0 | 1 | 123 | 139 | 154 |
| | Growth (%) | -1 | 9 | 6 | 47 | 13 | 13 | 43 | 29 | 17 | 1 | 198 | 73 | 22 | 13 | 11 |
| | CER (%) | 7.34 | 7.48 | 8.10 | 7.15 | 7.22 | 7.54 | 12.43 | 12.59 | 13.55 | 0.17 | 0.40 | 0.54 | 7.25 | 7.35 | 7.75 |

Source: IRDAI

Table 10: Life insurance commission market has witnessed 9% CAGR between FY19-FY21

| | | | LIC | | | PVT | | | Total | |
|------------------|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| (Rs bn) | | FY19 | FY20 | FY21 | FY19 | FY20 | FY21 | FY19 | FY20 | FY21 |
| 1st year | Commission | 88 | 97 | 90 | 58 | 63 | 68 | 146 | 161 | 158 |
| | Growth (%) | 6.85 | 10.36 | -7.63 | 13.99 | 9.04 | 7.99 | 9.58 | 9.83 | -1.46 |
| | CER (%) | 28.09 | 16.76 | 26.44 | 13.88 | 13.57 | 14.6 | 19.96 | 15.38 | 19.57 |
| Single Premium | Commission | 88 | 97 | 90 | 58 | 63 | 68 | 146 | 161 | 158 |
| J | Growth (%) | 6.85 | 10.36 | -7.6 | 13.99 | 9.0 | 8.0 | 9.58 | 9.83 | -1.5 |
| | CER (%) | 28.09 | 16.76 | 26.44 | 13.88 | 13.57 | 14.6 | 19.96 | 15.38 | 19.57 |
| NBP | Commission | 93 | 110 | 107 | 62 | 72 | 78 | 155 | 183 | 185 |
| | Growth (%) | 6.02 | 9.31 | -2.8 | 17.45 | 5 | 8 | 10.32 | 7.58 | 1.6 |
| | CER (%) ´ | 6.52 | 6.19 | 5.82 | 8.54 | 8.91 | 8.28 | 7.21 | 7.04 | 6.65 |
| Rewards | Commission | - | 9 | 12 | - | 4 | 4 | - | 13 | 16 |
| | Growth (%) | 0 | _ | 35.3 | 0 | 0 | 3.43 | 0 | 0 | 26.0 |
| | CER (%) ´ | 0 | 0.5 | 0.65 | 0 | 0.45 | 0.4 | 0 | 0.48 | 0.57 |
| Renewal | Commission | 101 | 103 | 114 | 22 | 26 | 30 | 123 | 129 | 145 |
| | Growth (%) | 5.75 | 2.81 | 10.6 | 23.67 | 16.88 | 16.16 | 8.6 | 4.27 | 11.7 |
| | CER (%) | 5.15 | 5.14 | 5.23 | 2.27 | 2.31 | 2.3 | 4.19 | 4.08 | 4.13 |
| Total Commission | Commission | 190 | 214 | 222 | 84 | 98 | 108 | 278 | 312 | 330 |
| | Growth (%) | 5.88 | 12.41 | 3.7 | 19.03 | 16.41 | 10.31 | 9.55 | 12.31 | 5.8 |
| | CER (%) | 5.73 | 5.63 | 5.5 | 4.94 | 5.07 | 4.8 | 5.47 | 5.44 | 5.25 |

Source: IRDAI

9

Estimating PBF's premium trends

For estimating PBF's premium income, we have modelled four segments separately, viz. *PolicyBazaar*, *PB Partner*, *PB Corporate* and UAE

Table 11: Driven by increasing penetration levels and rising digitalisation, we expect PBF to clock >40% CAGR in its total premiums

| Rs mn | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E | CAGR |
|-------------------------|--------|----------|----------|----------|----------|----------|----------|-----------|-----------|-----------|------|
| PBF (Core operations) - | | | | | | | | | | | |
| NBP | 34,464 | 44,239 | 58,058 | 76,062 | 99,658 | 1,26,264 | 1,57,075 | 1,92,499 | 2,34,740 | 2,86,489 | 27% |
| PBF (Core operations) - | | | | | | | | | | | |
| Renewal | 23,726 | 42,527 | 62,387 | 88,081 | 1,21,323 | 1,64,235 | 2,16,871 | 2,80,472 | 3,56,303 | 4,47,506 | 39% |
| POSP | 7,450 | 25,000 | 40,000 | 60,000 | 84,000 | 1,17,600 | 1,64,640 | 2,14,032 | 2,78,242 | 3,47,802 | 53% |
| PB Corp | 2,870 | 8,610 | 25,830 | 64,575 | 1,29,150 | 1,93,725 | 2,71,215 | 3,79,701 | 4,93,611 | 6,41,695 | nm |
| Total | 69,750 | 1,22,608 | 1,89,846 | 2,94,075 | 4,42,166 | 6,12,270 | 8,23,381 | 10,84,358 | 13,84,963 | 17,51,075 | 43% |

Source: I-Sec research

Estimating PolicyBazaar's contribution from core business

For calculating the contribution margin for *PolicyBazaar* platform, we have assumed 100% margins on the renewal commission post FY25E and factored the NBP contribution margin to grow gradually given the operating leverage benefits. We expect standalone premium to grow at 33% CAGR between FY22-FY31 driven by 27% CAGR for new business premiums and 39% CAGR in the renewal book.

Table 12: We estimate contribution to clock 32% CAGR over the next decade

| Rs mn | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E | CAGR |
|---------------------------|--------|--------|----------|----------|----------|----------|----------|----------|----------|----------|------|
| Total Premium | 58,190 | 86,766 | 1,20,445 | 1,64,143 | 2,20,980 | 2,90,500 | 3,73,946 | 4,72,971 | 5,91,043 | 7,33,995 | 33% |
| Growth | 24% | 49% | 39% | 36% | 35% | 31% | 29% | 26% | 25% | 24% | |
| of which NBP | 34,464 | 44,239 | 58,058 | 76,062 | 99,658 | 1,26,264 | 1,57,075 | 1,92,499 | 2,34,740 | 2,86,489 | 27% |
| Growth | 23% | 28% | 31% | 31% | 31% | 27% | 24% | 23% | 22% | 22% | |
| Of which Renewal | 23,726 | 42,527 | 62,387 | 88,081 | 1,21,323 | 1,64,235 | 2,16,871 | 2,80,472 | 3,56,303 | 4,47,506 | 39% |
| Growth | 24% | 79% | 47% | 41% | 38% | 35% | 32% | 29% | 27% | 26% | |
| Total Revenue from policy | 9,388 | 11,965 | 15,540 | 20,192 | 27,343 | 34,774 | 43,583 | 53,903 | 66,203 | 81,120 | 27% |
| Growth | 54% | 27% | 30% | 30% | 35% | 27% | 25% | 24% | 23% | 23% | |
| Rate (%) | 16.1 | 13.8 | 12.9 | 12.3 | 12.4 | 12.0 | 11.7 | 11.4 | 11.2 | 11.1 | |
| Contribution | 3,516 | 4,786 | 6,216 | 8,003 | 13,156 | 16,962 | 21,509 | 26,890 | 33,272 | 44,036 | 32% |
| Margin | 37% | 40% | 40% | 40% | 48% | 49% | 49% | 50% | 50% | 54% | |

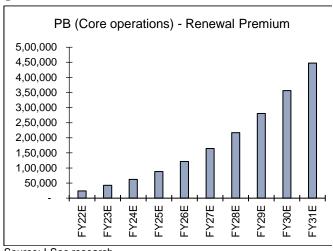
Source: I-Sec research

Renewal nature of insurance offers high operating leverage

We expect FY22E renewal book at Rs23.7bn and grow to Rs447bn by FY31E (CAGR of 39%). Despite lower take rate in renewals, premium remains highly profitable as very low cost is involved.

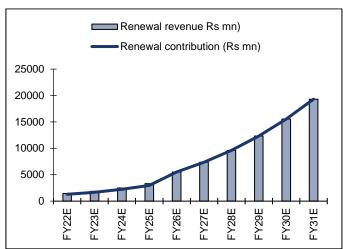
PB Fintech (PBF) aggregates and distributes insurance and personal credit products and does not carry any corresponding underwriting or credit risks. As the PolicyBazaar platform and consumer cohorts continue to develop, larger proportion of consumers will buy either unassisted or with reduced levels of assistance, which will improve overall capital and operational efficiencies.

Chart 12: We expect PBF's renewal book to grow at 38% CAGR...



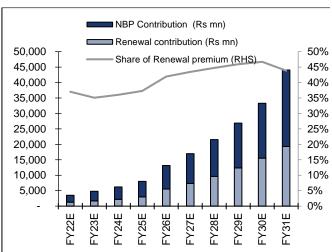
Source: I-Sec research

Chart 13: ... and revenues to grow at 30% CAGR



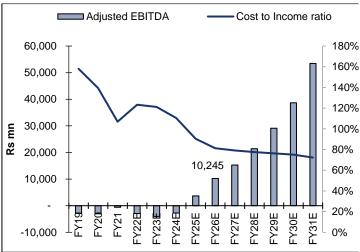
Source: I-Sec research

Chart 14: Contribution mix of NBP and renewal revenues



Source: I-Sec research

Chart 15: Cost-to-income ratio (consolidated levels)



Source: I-Sec research

Chart 16: PBF consumer cohort of total premium from health insurance

| | FY14 | FY15 | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 | Total |
|------|------|------|------|------|------|------|------|------|-------|
| FY14 | 1.0x | 0.7x | 5.9x |
| FY15 | | 1.0x | 0.6x | 0.7x | 0.7x | 0.7x | 0.6x | 0.7x | 5.0x |
| FY16 | | | 1.0x | 0.7x | 0.7x | 0.7x | 0.7x | 0.7x | 4.5x |
| FY17 | | | | 1.0x | 0.7x | 0.7x | 0.7x | 0.7x | 3.8x |
| FY18 | | | | | 1.0x | 0.6x | 0.7x | 0.8x | 3.1x |
| FY19 | | | | | | 1.0x | 0.6x | 0.7x | 2.2x |
| FY20 | | | | | | | 1.0x | 0.6x | 1.6x |
| FY21 | | | | | | | | 1.0x | 1.0x |

Source: Company RHP Note: Represents premium and excludes premium from any add on products indexed as 1.0 in the first year of the cohort

Chart 17: PBF consumer cohort of total premium from Motor insurance

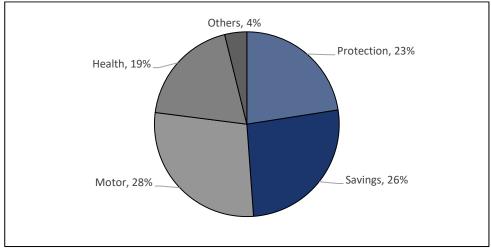
| | FY14 | FY15 | FY16 | FY17 | FY18 | FY19 | FY20 | FY21 | Total |
|------|------|------|------|------|------|------|------|------|-------|
| FY14 | 1.0x | 0.5x | 0.4x | 0.3x | 0.3x | 0.3x | 0.3x | 0.3x | 3.4x |
| FY15 | | 1.0x | 0.5x | 0.4x | 0.4x | 0.4x | 0.3x | 0.3x | 3.4x |
| FY16 | | | 1.0x | 0.6x | 0.5x | 0.4x | 0.4x | 0.3x | 3.2x |
| FY17 | | | | 1.0x | 0.6x | 0.5x | 0.4x | 0.3x | 2.8x |
| FY18 | | | | | 1.0x | 0.5x | 0.4x | 0.4x | 2.3x |
| FY19 | | | | | | 1.0x | 0.6x | 0.4x | 2.0x |
| FY20 | | | | | | | 1.0x | 0.6x | 1.6x |
| FY21 | | | | | | | | 1.0x | 1.0x |

Source: Company RHP Note: Represents premium and excludes premium from any add on products indexed as 1.0 in the first year of the cohort

Aggregate nature of business makes PBF the most diversified proxy on Indian insurance

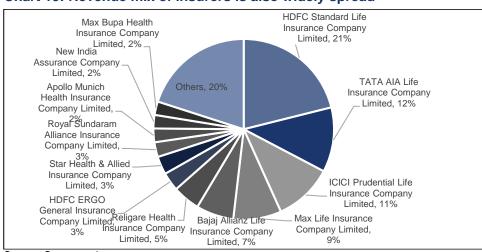
PBF is uniquely placed to benefit from both life and non-life insurance in India. This aggregate nature provides valuable diversification.

Chart 18: Estimated mix of total premium (FY21): PBF is a play on both life and non-life insurance



Source: I-Sec Research

Chart 19: Revenue mix of insurers is also widely spread



Source: Company data

Table 13: Insurer-wise revenue contribution in *PolicyBazaar* (FY20)

| Rs mn | Outsourcing services | Rewards | Telemarketing | Total | % Contribution |
|-------------------|----------------------|---------|---------------|-------|----------------|
| HDFC Life | 1,046 | - | 56 | 1,102 | 21.1% |
| TATA AIA Life | 315 | 48 | 242 | 605 | 11.6% |
| IPRU Life | 300 | 42 | 210 | 552 | 10.6% |
| Max Life | 291 | - | 158 | 449 | 8.6% |
| BALIC | 351 | - | - | 351 | 6.7% |
| Religare | 54 | 46 | 155 | 256 | 4.9% |
| HDFC Ergo GI | - | 39 | 135 | 174 | 3.3% |
| Star Health | - | 39 | 130 | 169 | 3.2% |
| Royal Sundaram GI | - | 10 | 77 | 138 | 2.6% |
| Apollo | 7 | 28 | 93 | 128 | 2.5% |
| New India | - | 29 | 97 | 126 | 2.4% |
| Max Bupa | 5 | 28 | 94 | 126 | 2.4% |
| BAGIC | 36 | - | 69 | 105 | 2.0% |
| IFFCO | - | 19 | 73 | 92 | 1.8% |
| Oriental | - | 18 | 60 | 77 | 1.5% |
| United India | - | 15 | 48 | 63 | 1.2% |
| TATA AIA GI | - | 14 | 49 | 63 | 1.2% |
| Universal | 10 | 11 | 37 | 58 | 1.1% |
| Aegon | 54 | - | 3 | 57 | 1.1% |
| Cigna | 8 | 10 | 36 | 54 | 1.0% |
| National | - | 14 | 35 | 49 | 0.9% |
| Others | 91 | 47 | 277 | 429 | 8.2% |
| Total | 2,568 | 456 | 2,134 | 5,223 | |

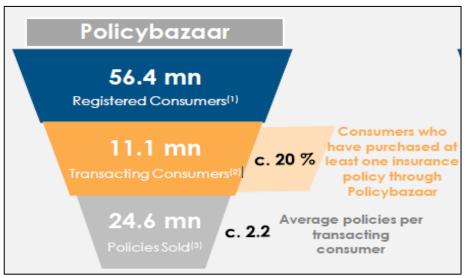
Source: Company MCA fillings

PB Fintech (PBF) enjoys strong brand recall

Strong, consumer-friendly brands offering wide choice, transparency and convenience

As per Frost & Sullivan, *PolicyBazaar* is a household name for insurance and is one of the most trusted insurance brands in India. The brand strength is also reflected in the fact that, in FY21, 83.0% of the policies sold on *PolicyBazaar* and 66.0% of loans originated on *PaisaBazaar* were to consumers who came to the platform/s directly or through direct online brand searches.

Chart 20: Salient features of the PolicyBazaar platform



Source: Company data

Note:

2.Cumulative number of unique consumers who bought at least one product on *PolicyBazaar* since its inception till 31st Dec'21

3.Cumulative number of new life and non-life insurance policies sold and non-life insurance renewals on *PolicyBazaar* since its inception till 31st Dec'21

Other salient features of the platform

- Insurance partners (life plus non-life insurers): 48
- Unassisted transactions

4-wheeler: 55%2-wheeler: 99%

- 83% of the premium sourced was through consumers coming to *PolicyBazaar* platform directly or through direct online brand search
- Near-monopoly in insurance marketplace related to online aggregators: >90% market share

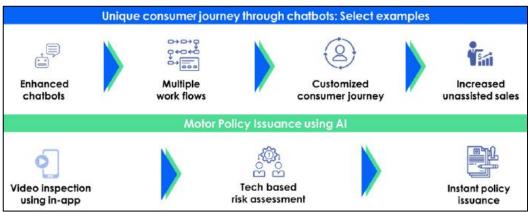
^{1.}Consumers registered on PolicyBazaar platform as of 31st Dec'21

Table 14: How *PolicyBazaar* is helping mitigate the problems faced by stakeholders in India insurance sector

| Problem | Solution provided by PolicyBazaar | Benefits to the insurer | Benefit to the consumer |
|---|--|-----------------------------------|--|
| Dependence on high-cost physical distribution | Go-to digital insurance platform in India | Low customer acquisition cost | Consumer-friendly user experience |
| Information asymmetry | Better consumer data / product transparency | High-quality consumer disclosures | Superior product selection |
| Blanket portfolio underwriting | Data-based personalised underwriting | Claims cost optimisation | Better prices for low-risk consumers |
| 'One size fits all' product | Tailored exclusive products | Access to untapped consumers | High coverage, better and cheaper products |
| Human-intensive operations | Tech enablement and process innovation | Operating cost efficiencies | Faster service (claims period optimisation from 3 days to 3 hours) |

Source: Company data

Chart 21: Proprietary technology enables seamless journey for consumers



Source: Company data

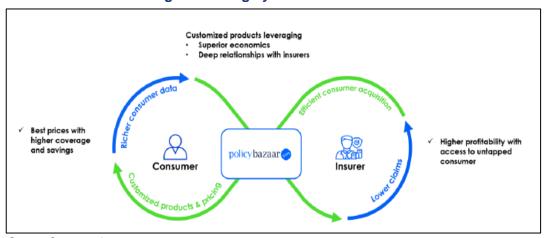
Proprietary technology stack helps *PolicyBazaar* design user-friendly consumer journeys across all of its processes by automating various aspects across the product value chain.

Unique self-reinforcing flywheels and strong network effects

PolicyBazaar and *PaisaBazaar* platforms have large, efficient and intelligent networks, providing consumers with the ability to browse financial service products offered by 51 insurer partners and 54 lending partners.

The data available through such a network provides rich underwriting insights, which can be used by the insurers.

Chart 22: PBF has strong reinforcing flywheels



Source: Company data

17

New initiatives to provide growth optionalities

PB Partner

PB Partner is a platform created by PB Fintech (PBF) for independent sellers of insurance and other financial products, which enables them to sell across products and suppliers via an app. *PB Partner* has been built with an initial investment of Rs400mn within a period of six months.

Estimated premium market for individual agents in the retail-facing insurance segment stood at Rs985bn. For motor retail premiums, we have assumed 70% of the individual agent channel premium to be for 2Ws and 4Ws to arrive at the addressable market size. On an overall basis, Individual agents account for 40-50% of total motor premium but since we have considered only 2W/4W segment, we are estimating a higher mix for individual agents. Accordingly, we have assumed 17%/12%/10% CAGRs in the premium of health / life / motor to calculate the addressable market for agents (retail facing) by FY31E. We have assumed 10% market share for *PolicyBazaar* and have derived the likely premium income to be generated by FY31E at Rs330-350bn.

Table 15: Estimating premium income growth for PB Partner

| Addressable Premium for Individual | | |
|------------------------------------|------|-----------|
| agent Rs bn | FY21 | FY31E |
| Health | 191 | 918 |
| Life | 611 | 1,897 |
| Motor | 183 | 476 |
| Total premium | 985 | 3,290 |
| POSP market share (assumed) | | 10%-10.5% |
| POSP premium | | 330-350 |

Source: IRDAI, I-Sec research

Table 16: Estimating contribution from PB Partner platform

| Rs mn | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E |
|---------------------------|---------|---------|--------|--------|--------|----------|----------|----------|----------|----------|
| Premium | 7.450 | 25.000 | 40.000 | 60.000 | 84.000 | 1,17,600 | 1,64,640 | 2.14.032 | 2.78.242 | 3,47,802 |
| Growth | 7,430 | 23,000 | 60% | 50% | 40% | 40% | 40% | 30% | 30% | 25% |
| Rate (%) | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 |
| Total Revenue from policy | 894 | 3,000 | 4,800 | 7,200 | 10,080 | 14,112 | 19,757 | 25,684 | 33,389 | 41,736 |
| Contribution | -1,043 | -3,750 | -4,000 | 360 | 605 | 847 | 1,383 | 2,055 | 3,339 | 4,591 |
| Margin | -116.7% | -125.0% | -83.3% | 5.0% | 6.0% | 6.0% | 7.0% | 8.0% | 10.0% | 11.0% |

Source: I-Sec research

PB Corporate

PB Corporate is PBF's corporate / SME platform with products covering both online and offline health and commercial lines. It is an unassisted online platform for all products in asset and liability categories and employee benefits. PB Corporate offers complete digital solutions to corporates from purchase to claim registrations. As at 9MFY22, PB Corporate collected premiums of Rs2.76bn and insured ~1.1mn employees. PB corporate has 92% retention on large clients and some of its major clients include Delhivery, Axis Bank, CARS24, CARE health insurance, BYJU's, Lenskart, Yatra, Swiggy, NAVI, Niva health insurance, 1mg, colliers, Delhi Duty Free etc.

We have assumed group premium income to increase from Rs3.7trn in FY22E to Rs12.4trn by FY31E. We have assumed *PolicyBazaar* to have 5% market share in this category, which will translate to total premium income of ~Rs0.64trn. We expect this segment to report contribution of Rs5bn by FY31E.

Table 17: Estimating premium growth for PB Corporate platform

| Rs trn | FY22E | FY31E |
|----------------------------|-------|-------|
| GDP | 240 | 666 |
| Life Premium | 6.8 | 23 |
| Of which Group Premium (A) | 3.38 | 11.43 |
| Group health (B) | 0.3 | 1 |
| Total Group Premiums (A+B) | 3.68 | 12.40 |
| PB Corporate Market share | | 5% |
| PB Corporate Group premium | | 0.62 |

Source: IRDAI, I-Sec research

Table 18: Estimating contribution from PB Corporate platform

| Rs mn | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E |
|--------------|-------|-------|--------|--------|----------|----------|----------|----------|----------|----------|
| Premium | 2870 | 8,610 | 25,830 | 64,575 | 1,29,150 | 1,93,725 | 2,71,215 | 3,79,701 | 4,93,611 | 6,41,695 |
| Growth | | 200% | 200% | 150% | 100% | 50% | 40% | 40% | 30% | 30% |
| Take rate | 8% | 8% | 8% | 8% | 8% | 8% | 8% | 8% | 8% | 8% |
| Revenue | 230 | 689 | 2,066 | 5,166 | 10,332 | 15,498 | 21,697 | 30,376 | 39,489 | 51,336 |
| Contribution | -200 | -800 | -938 | -852 | 76 | 775 | 1,736 | 2,430 | 3,554 | 5,134 |
| Margin | -87% | -116% | -45% | -16% | 1% | 5% | 8% | 8% | 9% | 10% |

Source: I-Sec research

Visit Health

Visit Health is an associate of PBF and offers health & wellness services for corporates (online/offline doctor consultations, annual health checkup, discounts on labs and pharmacies). It also offers digital OPD membership plans for consumer and digital health services for health / life insurers. Visit Health had turnover of Rs12mn/Rs25mn/Rs89mn in FY19/FY20/FY21. In 9MFY22, its total revenues grew 100% and PBT margins stood at 7.5%.

MyLoanCare Ventures

Another associate of PBF, MyLoanCare Ventures (MLCV), received an NBFC license from RBI in Sep'21 [link]. PBF acquired 24.93% stake in it in Dec'21. MLCV is a 100% digitally-powered lending platform that operates under the name *MONEYWIDE* using analytics-based tech stack. According to MLCV, 3mn customers use its platform every month and loans worth Rs50bn have been disbursed through it (until Dec'21). Company has 30 lending partners.

Experienced management can be a big differentiator

Founders of PB Fintech (PBF) understand the consumers' pain points and structural problems in the insurance and financial services industry. They have almost two decades of experience, which has given them insights into consumer needs and technology. Entrepreneurial culture and focus on execution have helped attract and retain talent. At the key executive level, there was no attrition between FY19-Q1FY21. In FY21, only two key executives out of 25 resigned.

Management details

- Mr. Yashish Dahiya is chairman, executive director and CEO of the company.
 He holds a bachelor's degree in technology from Indian Institute of Technology,
 Delhi, a postgraduate diploma in management from Indian Institute of Management,
 Ahmedabad, and a master's degree in business administration from Institute
 Européen d'Administration des Affaires (INSEAD), France. He was previously
 associated with ITW Signode India Limited, Bain & Company Inc. (London),
 eBookers PLC (UK) and CI2I Investments Limited.
- Mr. Alok Bansal is a wholetime director and CFO of the company. He holds a
 bachelor's degree in technology from Shri Shahu Ji Maharaj University, Kanpur, and
 a postgraduate diploma in management from Indian Institute of Management,
 Calcutta. He was previously associated with Voltas Limited, General Electric
 International Operations Co. Inc. (India), iGate Global Solutions Limited, Mahindra
 and Mahindra Limited, and FE Global Technology Services Private Limited
- Mr. Sarbvir Singh is the president of PolicyBazaar and non-executive director of the company. He holds an integrated master's degree in mathematics and computer applications from Indian Institute of Technology, Delhi, and a postgraduate diploma in management from Indian Institute of Management, Ahmedabad. He has previously served as managing partner of WaterBridge Capital Management LLP and as managing director of Capital18, a part of the Network18 group.
- Mr. Naveen Kukreja is the co-founder and CEO of PaisaBazaar. He was associated with the company PBF since 3rd Feb'14 till 31st Mar'16, and thereafter has been associated with PaisaBazaar since 1st Apr'16. He holds a bachelor's degree in engineering from University of Delhi and a postgraduate diploma in management from Indian Institute of Management, Kolkata. He was previously associated with Citibank N.A. (India), Capital One (Europe) Plc and Aviva Life Insurance Company India Limited.
- Mr. Sharat Dhall is the chief operating officer of PolicyBazaar. He has been associated with the platform since 18th Nov'19. He holds a master of management studies degree from Birla Institute of Technology and Science, Pilani, and a postgraduate diploma in business management from XLRI, Jamshedpur. He was previously associated with Hindustan Lever Limited, Times Internet Limited, and Yatra Online Private Limited. He currently also serves as an advisory council member of Oktober6 Insight Private Limited, India.

- Mr. Saurabh Tiwari is the chief technical officer of *PolicyBazaar*. He was initially associated with the company since 23rd Sep'10 till 15th Jul'16 and later rejoined it on 1st Feb'19. He holds a bachelor's degree of technology from Indian Institute of Technology, Kanpur, a master's degree in technology from National University of Singapore and has completed an executive programme in business management from Indian Institute of Management, Calcutta. He was previously associated with myMBSC.com Ptd. Ltd. (Singapore), IBM India Private Limited and GEP Solutions Private Limited.
- Mr. Manoj Sharma is the director of finance of *PolicyBazaar*. He was associated with the company since 26th Aug'08 till 30th Nov'14, and thereafter has been associated with *PolicyBazaar* since 1st Dec'14. He holds a bachelor's degree in commerce from Kurukshetra University, has qualified as a chartered accountant from the Institute of Chartered Accountants of India and as an associate with the Insurance Institute of India. He was previously associated with Fiamm Minda Automotive Limited, Ericsson India Private Limited and FE Global Technology Services Private Limited.

21

PaisaBazaar to also benefit from growth outlook in digital consumer lending

Consumer lending business is one of the lowest credit penetrated segments

India's consumer lending market stood at Rs36.8trn (banks + NBFCs) as at H1FY22. Despite the large market size, penetration in FY20, measured in terms of outstanding consumer debt as % of nominal GDP, is considered relatively low at 16.7% vs 79.2% in the US and 55.6% in China.

The low consumer lending penetration in India is largely due to inadequate financial literacy amongst borrowers, limited reach of lending institutions in tier-3 cities and rural India, low creditworthiness and lack of credit history of borrowers, and traditional consumer mindset of remaining debt-free.

Chart 23: Segmental breakup of consumer lending as on H1FY22

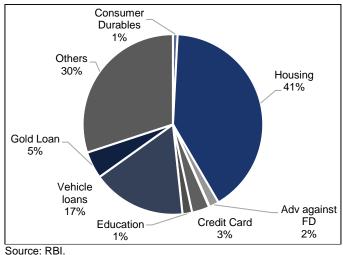
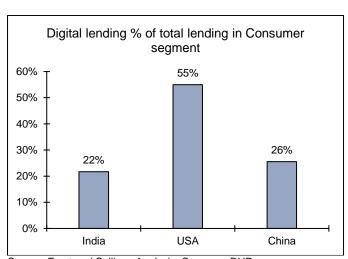


Chart 24: Digital lending penetration in CY20



Source: Frost and Sullivan Analysis, Company RHP Note: FY20 for India includes disbursal of personal loans, credit card loans, home loans, education loans, auto loans and consumer durable loans and excludes loan against property

Penetration of digital lending and marketplace players in consumer lending industry in India is expected to improve in the future due to growth in internet adoption. In FY20, PaisaBazaar was India's largest digital consumer credit marketplace with a 51.4% market share, based on disbursals. Other major players in digital consumer credit marketplace include BankBazaar and CreditMantri.

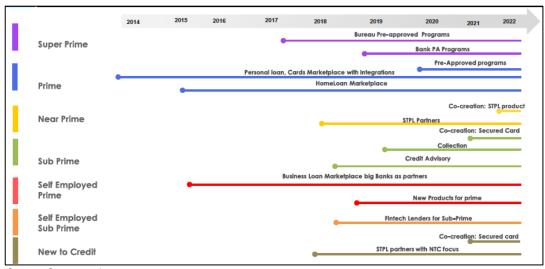
Segment overview

PaisaBazaar is a digital lending platform that enables consumers to choose and apply for credit products. With the help of 60 credit partners across banks, NBFCs and fintechs, it offers a wide choice of products like personal loans, business loans, credit cards, home loans and loans against property.

With the help of *PaisaBazaar* platform, the company analyses the data submitted by the consumer based on which best offers are presented before the clients. *PaisaBazaar* also offers digital KYC process to make loan and credit card application process seamless for the customers. It also offers free credit score for all Indians, which helps them be credit-aware.

- In FY22, disbursement of loans from PaisaBazaar platform stood at Rs66.1bn, up 126% YoY and credit card issuance increased from 45k in FY20 to 162k in FY21. Over 27mn customers availed of the credit score product as at Mar'21 vs 22mn in FY20.
- Similar to PolicyBazaar, PaisaBazaar also provides its partners with operational efficiency and reduced acquisition costs. It offers access to varied consumer segments and other high-quality data to determine underwriting risks.
- PaisaBazaar is India's largest digital credit marketplace with 53.7% market share based on disbursals. The portal currently receives ~1.5mn queries per month for credit products.
- PaisaBazaar offers services to cater to all categories of consumer from super-prime to the credit-challenged.

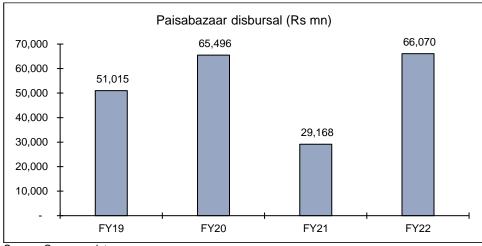
Chart 25: *PaisaBazaar* customer segmentation based on various categories and plans offered to them.



Source: Company data

Chart 26: PaisaBazaar disbursal trends

Proportion of loan disbursals to existing base of credit score consumers during FY19 / FY20 / FY21 stood at 42% / 60% / 67%.



Source: Company data

Chart 27: PaisaBazaar's partners



Source: Company website

We expect *PaisaBazaar*'s disbursals to grow at 20% CAGR between FY22-FY31E and expect contribution margin to grow gradually to 40% by FY31E.

Table 19: Estimation of contribution from PaisaBazaar platform

| Rs mn | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E | CAGR |
|-----------------|----------------|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|------|
| Total disbursal | 66,070 110% | 82,588 25% | 1,03,234 25% | 1,29,043 25% | 1,54,852 20% | 1,85,822 20% | 2,22,986 20% | 2,67,584 20% | 3,21,100 20% | 3,69,265 15% | 21% |
| Revenue | 1,982 | 2,852 | 3,565 | 4,456 | 5,347 | 6,416 | 7,699 | 9,239 | 11,087 | 12,750 | 23% |
| Take rate | 3.0 | 3.5 | 3.5 | 3.5 | 3.5 | 3.5 | 3.5 | 3.5 | 3.5 | 3.5 | |
| Contribution | 496 | 855 | 1,141 | 1,470 | 1,818 | 2,246 | 2,772 | 3,419 | 4,213 | 5,100 | 30% |
| Margin | 25 | 30 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 40 | |

Source: I-Sec research

We estimate Rs10.2bn EBITDA (adj) by FY26E driven by strong growth outlook

PB Fintech (PBF) earns its maximum revenues from existing businesses, viz. *PolicyBazaar* and *PaisaBazaar*. Contribution from new business initiatives is low, but they are likely to contribute heavily going forward.

Chart 28: Estimated revenue break up (FY22E)

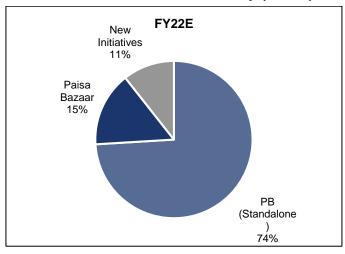
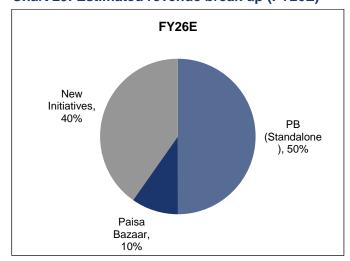


Chart 29: Estimated revenue break up (FY26E)



Source: I-Sec Research

Table 20: Summary of contribution margin trend (segment-wise)

| Rs mn | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E |
|--------------------|--------|----------|----------|----------|----------|----------|----------|-----------|-----------|-----------|
| PolicyBazaar | | | | | | | | | | |
| Premium | 58,190 | 86,766 | 1,20,445 | 1,64,143 | 2,20,980 | 2,90,500 | 3,73,946 | 4,72,971 | 5,91,043 | 7,33,995 |
| Revenue | 9,388 | 11,965 | 15,540 | 20,192 | 27,343 | 34,774 | 43,583 | 53,903 | 66,203 | 81,120 |
| Contribution | 3,516 | 4,786 | 6,216 | 8,003 | 13,156 | 16,962 | 21,509 | 26,890 | 33,272 | 44,036 |
| Margin (%) | 37.5 | 40.0 | 40.0 | 40 | 48 | 49 | 49 | 50 | 50 | 54 |
| PaisaBazaar | | | | | | | | | | |
| Disbursal | 66,070 | 82,588 | 1,03,234 | 1,29,043 | 1,54,852 | 1,85,822 | 2,22,986 | 2,67,584 | 3,21,100 | 3,69,265 |
| Revenue | 1,982 | 2,852 | 3,565 | 4,456 | 5,347 | 6,416 | 7,699 | 9,239 | 11,087 | 12,750 |
| Contribution | 496 | 855 | 1,141 | 1,470 | 1,818 | 2,246 | 2,772 | 3,419 | 4,213 | 5,100 |
| Margin (%) | 25 | 30 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 40 |
| Other entities (PB | | | | | | | | | | |
| Corp) | | | | | | | | | | |
| Premium | 2,870 | 8,610 | 25,830 | 64,575 | 1,29,150 | 1,93,725 | 2,71,215 | 3,79,701 | 4,93,611 | 6,41,695 |
| Revenue | 230 | 689 | 2,066 | 5,166 | 10,332 | 15,498 | 21,697 | 30,376 | 39,489 | 51,336 |
| Contribution | -200 | -800 | -938 | -852 | 76 | 775 | 1,736 | 2,430 | 3,554 | 5,134 |
| Margin (%) | -87 | -116 | -45 | -16 | 1 | 5 | 8 | 8 | 9 | 10 |
| Offline (POSP) | | | | | | | | | | |
| Premium | 7,450 | 25,000 | 40,000 | 60,000 | 84,000 | 1,17,600 | 1,64,640 | 2,14,032 | 2,78,242 | 3,47,802 |
| Revenue | 894 | 3,000 | 4,800 | 7,200 | 10,080 | 14,112 | 19,757 | 25,684 | 33,389 | 41,736 |
| Contribution | -1,200 | -3,750 | -4,000 | 360 | 605 | 847 | 1,383 | 2,055 | 3,339 | 4,591 |
| Margin (%) | -134 | -125 | -83 | 5 | 6 | 6 | 7 | 8 | 10 | 11 |
| Dubai | | | | | | | | | | |
| Premium | 1240 | 2232 | 3571 | 5357 | 8035 | 10446 | 13579 | 17653 | 22067 | 27583 |
| Revenue | 248 | 446 | 714 | 1,071 | 1,607 | 2,089 | 2,716 | 3,531 | 4,413 | 5,517 |
| Contribution | -300 | -250 | -230 | -210 | -180 | -129 | -38 | 678 | 1,289 | 2,162 |
| Margin (%) | -121 | -56 | -32 | -20 | -11 | -6 | -1 | 19 | 29 | 39 |
| Consol | | | | | | | | | | |
| Premium | 69,750 | 1,22,608 | 1,89,846 | 2,94,075 | 4,42,166 | 6,12,270 | 8,23,381 | 10,84,358 | 13,84,963 | 17,51,075 |
| Disbursal | 66,070 | 82,588 | 1,03,234 | 1,29,043 | 1,54,852 | 1,85,822 | 2,22,986 | 2,67,584 | 3,21,100 | 3,69,265 |
| Revenue | 12,742 | 18,952 | 26,685 | 38,086 | 54,709 | 72,889 | 95,452 | 1,22,733 | 1,54,582 | 1,92,459 |
| Contribution | 2,312 | 841 | 2,189 | 8,771 | 15,474 | 20,700 | 27,361 | 35,471 | 45,666 | 61,023 |
| Margin (%) | 18 | 4 | 8 | 23 | 28 | 28 | 29 | 29 | 30 | 32 |

Source: I-Sec research

Organisation structure

PB Fintech (PBF) has built India's largest online platform for insurance and lending products, according to Frost & Sullivan, leveraging the power of technology, data and innovation. Company provides convenient access to insurance, credit and other financial products and aims to create awareness amongst Indian households about the financial impact of death, disease and damage. Through its consumer-centric approach, it seeks to enable online research-based purchases of insurance and lending products and increase transparency, which enables consumers to make informed choices. PBF also facilitates its insurer and lending partners in the financial services industry to innovate and design customised products for consumers leveraging its extensive data insights and analytics capabilities

- PolicyBazaar platform is an online platform for consumers and insurer
 partners to, respectively, buy and sell core insurance products. PolicyBazaar offers
 consumers an information-rich, user-friendly, and tech-driven self-service platform
 for: i) pre-purchase research; ii) purchase, including application, inspection, medical
 check-up and payment; and iii) post-purchase policy management, including claims
 facilitation, renewals, cancellations and refunds.
- PaisaBazaar is an independent digital lending platform that enables consumers
 to compare, choose and apply for personal credit products. Its business model is
 based on resolving fundamental consumer concerns when accessing personal
 credit products. The algorithm-based technology platform provides consumers with
 access to multiple personal credit offers across all segments, data-driven product
 recommendations, comparison tools, unbiased advice on the most suitable offers
 and digital KYC processes that make loan and credit card applications seamless
 and convenient.
- Docprime is principally in the business inter alia: 1) supplying, marketing, promoting, selling, reselling, developing, facilitating and consulting services, and 2) acting as an agent, facilitator, collaborator, distributor, representative in all types and grades of healthcare, personal care, lifestyle, beauty, wellness, pharmaceutical and related products.
- Icall Support Services Private Limited: The principal business of Icall is to inter alia offer online and offline direct marketing in India and abroad.
- Accurex Marketing and Consulting Private Limited: Accurex is principally in the business of inter alia facilitating the platform for online and offline marketing solution services.
- PB Marketing and Consulting Private Limited is in the business of online, offline and direct marketing in India and abroad.
- PB Fintech FZ LLC is engaged in the business of online marketing and consulting
 of insurance and non-insurance leads in the United Arab Emirates. Its operations
 were started in FY19.

Valuation

We have assumed terminal growth at 7% and cost of equity at 12% to arrive at the target price of Rs940.

Table 21: DCF model

| (Rs mn) | FY21 | FY22E | FY23E | FY24E | FY25E | FY26E | FY27E | FY28E | FY29E | FY30E | FY31E |
|-------------------|---------|---------|---------|---------|-------|--------|--------|--------|--------|--------|-----------|
| PAT | (1,502) | (9,693) | (7,558) | (4,508) | 3,075 | 11,221 | 17,351 | 18,120 | 24,216 | 31,749 | 43,194 |
| Add: ESOP cost | 983 | 6,100 | 5,500 | 3,150 | 2,000 | 1,000 | 300 | - | - | - | - |
| Add: Depreciation | 414 | 415 | 400 | 400 | 400 | 400 | 400 | 400 | 400 | 400 | 400 |
| Less: capex | (168) | (600) | (600) | (600) | (600) | (600) | (600) | (600) | (600) | (600) | (600) |
| Less: WC | 919 | -336 | -509 | -635 | -937 | -1,366 | -1,495 | -809 | -2,281 | -1,087 | -3,020 |
| FCFE FCFE/PAT | (857) | (2,242) | (548) | 277 | 7,011 | 14,587 | 20,146 | 19,929 | 27,496 | 33,837 | 47,214 |
| Terminal FCF | | | | | | | | | | | 10,10,377 |
| Factor | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| Total FCF | | (2,242) | (490) | 221 | 4,990 | 9,270 | 11,431 | 10,097 | 12,438 | 13,666 | 3,81,378 |

NPV (Rs mn) NOSH 4,43,002 472.4 Value per share (Rs)
Source: I-Sec research 940

Key risks

- PB Fintech (PBF) operates in the dynamic and competitive online fintech industry, which makes it difficult to predict its prospects.
- High cash burn in promoting new businesses or to maintain brand strength among competition is a risk to free cash flows.
- If PBF's insurer and lending partners fail to offer products catering to the evolving needs of consumers, it may not be able to retain its existing, or attract new consumers to its online platforms.
- Company depends on cooperation with its insurer and lending partners. Its business
 may be negatively affected if the partners do not continue their relationship with it or
 if their operations fail.
- Proper functioning of PBF's online platforms and technology infrastructure is essential to its business. Any disruption to its IT systems and infrastructure could materially affect its ability to maintain satisfactory performance of its platforms and deliver consistent services to users.
- PBF generates and processes a large amount of data, and any failure to protect confidential information, prevent cybersecurity and data breaches or improper use or disclosure of such data will materially and adversely affect its business, reputation, financial condition and results of operations.
- Company derives its revenues from sale of financial services products primarily on commissions and other fees agreed with its insurer and lending partners, and any decrease in these fee rates may adversely affect operations.
- A credit crisis or prolonged downturn in the credit markets may materially and adversely affect the reputation, business, results of operations and financial position of *PaisaBazaar*.

Financial summary

Table 22: Profit and Loss account

(Rs mn)

| (113 IIII) | | | | | | | |
|-------------------|--------|--------|--------|--------|------------|--------|--------|
| | FY20 | FY21 | FY22E | FY23E | FY24E | FY25E | FY26E |
| Total Revenue | 7,713 | 8,867 | 12,742 | 18,952 | 26,685 | 38,086 | 54,709 |
| Operating costs | 3,480 | 3,091 | 4,931 | 6,755 | 7,623 | 8,960 | 10,783 |
| Acquisition Costs | 3,181 | 2,246 | 5,499 | 11,355 | 16,873 | 20,355 | 28,452 |
| Contribution | 1,052 | 3,530 | 2,312 | 841 | 2,189 | 8,771 | 15,474 |
| Margin (%) | 14 | 40 | 18 | 4 | 8 | 23 | 28 |
| Brand expenses | 1,271 | 1,433 | 2,043 | 1,780 | 1,930 | 2,037 | 2,117 |
| Other expenses | 2,813 | 2,712 | 3,227 | 3,058 | 3,038 | 3,070 | 3,112 |
| Adjusted EBITDA | -3,032 | -615 | -2,958 | -3,996 | -2,778 | 3,663 | 10,245 |
| Margin (%) | -39% | -7% | -23% | -21% | -10% | 10% | 19% |
| ESOP Cost | 167 | 983 | 6,100 | 5,500 | 3,150 | 2,000 | 1,000 |
| EBITDA | -3,199 | -1,598 | -9,058 | -9,496 | -5,928 | 1,663 | 9,245 |
| Other Income | 843 | 708 | 1,100 | 3,527 | 2,500 | 2,600 | 2,800 |
| Depreciation | 473 | 414 | 415 | 400 | 400 | 400 | 400 |
| Finance cost | 119 | 115 | 100 | 90 | 81 | 73 | 66 |
| PBT | -2,948 | -1,419 | -8,473 | -6,460 | -3,909 | 3,790 | 11,579 |
| Tax | 92 | 83 | - | - | · <u>-</u> | • | • |
| PAT | -3,040 | -1,502 | -8,473 | -6,460 | -3,909 | 3,790 | 11,579 |
| Adjusted PAT | -2,873 | -520 | -2,373 | -960 | -759 | 5,790 | 12,579 |

Source: I-Sec Research

Table 23: Balance sheet

(Rs mn)

| | FY20 | FY21 | FY22E | FY23E | FY24E | FY25E | FY26E |
|---------------------------------------|--------|--------|--------|--------|--------|--------|--------|
| Property, plant and equipment | 403 | 235 | 420 | 620 | 820 | 1,020 | 1,220 |
| Right-of-use assets | 1,013 | 977 | 977 | 977 | 977 | 977 | 977 |
| Intangible assets | 57 | 36 | 36 | 36 | 36 | 36 | 36 |
| Investments | - | 1 | 1 | 1 | 1 | 1 | 1 |
| Current Tax Assets (Net) | 1,117 | 550 | 577 | 606 | 636 | 668 | 701 |
| Others Assets | 60 | 115 | 120 | 126 | 133 | 139 | 146 |
| Total Non-Current assets | 2,651 | 1,912 | 2,130 | 2,365 | 2,602 | 2,840 | 3,081 |
| Trade receivables | 1,788 | 1,729 | 2,618 | 3,894 | 5,483 | 7,304 | 10,492 |
| Investments | 20 | 1,377 | 1,377 | 1,377 | 1,377 | 1,377 | 1,377 |
| Cash and cash equivalents | 8,534 | 4,388 | 38,993 | 37,333 | 35,748 | 40,411 | 51,433 |
| Bank balances others | 2,522 | 13,714 | 13,714 | 13,714 | 13,714 | 13,714 | 13,714 |
| Other current assets | 245 | 187 | 187 | 187 | 187 | 187 | 187 |
| Total current assets | 13,109 | 21,395 | 56,890 | 56,506 | 56,509 | 62,993 | 77,203 |
| Total assets | 15,760 | 23,307 | 59,020 | 58,871 | 59,111 | 65,833 | 80,284 |
| | | | | | | | |
| Equity Share capital | 0 | 0 | 899 | 908 | 918 | 927 | 936 |
| Instruments entirely equity in nature | 11 | 12 | 12 | 12 | 12 | 12 | 12 |
| Reserves and surplus | 12,647 | 19,905 | 54,133 | 53,173 | 52,413 | 58,204 | 70,783 |
| Total equity | 12,658 | 19,917 | 55,044 | 54,093 | 53,343 | 59,142 | 71,731 |
| Lease liabilities | 935 | 958 | 958 | 958 | 958 | 958 | 958 |
| Employee benefit obligations | 136 | 222 | 222 | 222 | 222 | 222 | 222 |
| Total non-current liabilities | 1,071 | 1,180 | 1,180 | 1,180 | 1,180 | 1,180 | 1,180 |
| Lease liabilities | 150 | 129 | 129 | 129 | 129 | 129 | 129 |
| Trade payables | 1,179 | 1,019 | 1,571 | 2,337 | 3,290 | 4,174 | 5,996 |
| Other financial liabilities | 365 | 445 | 467 | 490 | 515 | 540 | 567 |
| Employee benefit obligations | 136 | 163 | 167 | 170 | 173 | 177 | 180 |
| Other current liabilities | 200 | 454 | 463 | 472 | 482 | 491 | 501 |
| Total current liabilities | 2,030 | 2,210 | 2,796 | 3,597 | 4,588 | 5,511 | 7,373 |
| Total equity and liabilities | 15,760 | 23,307 | 59,020 | 58,871 | 59,111 | 65,833 | 80,284 |

Source: I-Sec Research

Table 24: Cashflow

(Rs mn)

| (KS mn) | | | | | | | |
|--------------------------------------|--------|--------|---------|--------|--------|--------|--------|
| | FY20 | FY21 | FY22E | FY23E | FY24E | FY25E | FY26E |
| PBT | -2,948 | -1,419 | -8,473 | -6,460 | -3,909 | 3,790 | 11,579 |
| Depn | 473 | 414 | 415 | 400 | 400 | 400 | 400 |
| Other Income | -843 | -708 | -1,100 | -3,527 | -2,500 | -2,600 | -2,800 |
| Finance cost | 119 | 115 | 100 | 90 | 81 | 73 | 66 |
| Others | -10 | 1,049 | 6,100 | 5,500 | 3,150 | 2,000 | 1,000 |
| Op cashflow before WC changes | -3,209 | -548 | -2,958 | -3,996 | -2,778 | 3,663 | 10,245 |
| Changes in CA | -811 | 630 | -922 | -1,311 | -1,626 | -1,859 | -3,228 |
| Changes in CL | 490 | 288 | 586 | 802 | 991 | 923 | 1,862 |
| Taxes paid | -92 | -83 | - | - | - | - | - |
| Cashflow from operations | -3,622 | 287 | -3,294 | -4,506 | -3,413 | 2,726 | 8,879 |
| Cashflow from investing activities | | | | | | | |
| Capex | 84 | -168 | -600 | -600 | -600 | -600 | -600 |
| Change in investments | 315 | 12,550 | _ | _ | - | _ | _ |
| Other income | 843 | 708 | 1,100 | 3,527 | 2,500 | 2,600 | 2,800 |
| Cashflow from investing activities | | 1,241 | -12,011 | 500 | 2,927 | 1,900 | 2,000 |
| Cashflow from Financing activities | | | | | | | |
| Proceeds from issue of shares | 10,594 | 7,809 | 37,500 | 9 | 9 | 9 | 9 |
| Principal elements of lease payments | -176 | -106 | · - | _ | _ | _ | _ |
| Interest elements of lease payments | -105 | -115 | -100 | -90 | -81 | -73 | -66 |
| Dividend | | | - | _ | - | - | - |
| Cashflow from Financing activities | 10,313 | 7,588 | 37,400 | -81 | -72 | -64 | -56 |
| Change in cash | 7,932 | -4,135 | 34,606 | -1,660 | -1,585 | 4,663 | 11,022 |
| Opening | 601 | 8,523 | 4,388 | 38,993 | 37,333 | 35,748 | 40,411 |
| Closing | 8,534 | 4,387 | 38,993 | 37,333 | 35,748 | 40,411 | 51,433 |
| 0 10 1 | | | | | | | |

Source: I-Sec research

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