

31 October 2025

India | Equity Research | Results Update

Adani Power

Utilities

Tying up the loose ends

Adani Power (Adani) has increased its under construction capacity by 2x (25GW vs earlier 12GW). It has tied up power purchase agreement of ~11GW (including L1 in Assam of 2.4GW) at attractive tariffs. Further, it is ahead of its peers as it has already placed BTG orders for entire under construction portfolio. We expect a significant part of the remainder portfolio to be tied up under long-term PPA in next 12-18 months. During the quarter, company sold 24 BU of power (+7% YoY). The merchant realization was lower by 9% in the quarter compared to last year. It reported PLF of 63% (-410bps YoY). As a result, it reported revenue of INR 134bn (+1% YoY), EBITDA at INR 50bn (-2% YoY) – in line with our estimates. We maintain BUY with a revised TP of INR 187 (to account for increased pipeline and better pricing environment)

Q2FY26 result in line with our estimates

Adani reported revenue growth of 1% YoY to INR 134bn. EBITDA stood at INR 50bn (-2% YoY). PAT came in at INR 29bn (-12% YoY). Earnings were lower YoY due to higher depreciation on account of new capacity additions and higher deferred tax. It sold 24% in merchant (+13% YoY). Merchant realisation for the quarter was INR 5.4 per unit (vs. INR 5.9 per unit YoY).

Steady operating parameters

Growth in power demand across the country was subdued. Adani sold 23.7BU in Q2 (+7.4% YoY) on the back of higher operating capacity. Its capacity stood at 18.1GW (vs. 17.5GW YoY). It reported lower PLF of 62.8% (-410 bps YoY).

PPAs tied up at attractive tariffs

In Q2, Adani tied up 5GW of new PPAs at attractive tariffs; 2.4GW with Bihar at INR 6.07/unit; 1.6GW with MP at INR 5.83/unit; 0.6GW with Karnataka at INR 5.79/unit. It is also L1 in Assam for 2.4GW capacity.

Outlook on coal PPA remains strong

Adani has set a target of 42GW by 2032 (earlier 31GW). With 11GW out of 23GW under construction capacity tied up, outlook for PPA tie up for remainder of capacity remains strong given the 20GW of bidding pipeline across the states.

Maintain BUY with a revised TP of INR 187

Maintain **BUY** with a revised TP of INR 187 (earlier INR 134). We believe new PPAs are being signed at attractive rates along with strong bidding pipeline.

Financial Summary

Y/E Mar-31 (INR mn)	FY25A	FY26E	FY27E	FY28E
Net Revenue	5,62,031	5,83,878	6,34,781	7,01,091
EBITDA	2,13,054	2,22,582	2,57,798	3,17,500
EBITDA Margin (%)	37.9	38.1	40.6	45.3
Net Profit	1,27,083	1,28,645	1,54,932	1,83,176
EPS (INR)	32.9	6.7	8.0	9.4
EPS % Chg YoY	(39.0)	(79.8)	20.4	17.1
P/E (x)	4.9	24.4	20.2	17.3
EV/EBITDA (x)	3.9	15.8	14.1	11.9
RoCE (%)	18.4	14.7	13.2	12.5
RoE (%)	22.6	19.2	19.0	17.1

Mohit Kumar

kumar.mohit@icicisecurities.com +91 22 6807 7419

Mahesh Patil

mahesh.patil@icicisecurities.com

Abhinav Nalawade

abhinav.nalawade@icicisecurities.com

Nidhi Shah

nidhi.shah@icicisecurities.com

Market Data

Market Cap (INR)	3,135bn
Market Cap (USD)	35,341mn
Bloomberg Code	ADANI IN
Reuters Code	ADAN.BO
52-week Range (INR)	183 /86
Free Float (%)	20.0
ADTV-3M (mn) (USD)	99.7

Price Performance (%)	3m	6m	12m
Absolute	37.8	52.8	37.3
Relative to Sensex	34.3	47.6	31.7

ESG Score	2024	2025	Change
ESG score	65.7	64.9	-0.8
Environment	53.2	52.0	-1.2
Social	65.4	67.2	1.8
Governance	77.1	75.0	-2.1

Note - Score ranges from 0 - 100 with a higher score indicating higher ESG disclosures.

Source: SES ESG, I-sec research

FY26E	FY27E
-1	0
-3	0
-14	0
	-1 -3

Previous Reports

04-08-2025: <u>Q1FY26 results review</u> 02-04-2025: <u>Q4FY25 results review</u>



Exhibit 1: Consolidated quarterly financials

INR mn	Q2FY25	Q3FY25	Q4FY25	Q1FY26	Q2FY26	% chg QoQ	% chg YoY
Net sales	1,33,389	1,36,712	1,42,374	1,41,092	1,34,568	(5)	1
EBITDA	52,756	50,229	48,126	56,853	51,503	(9)	(2)
OPM (%)	40	37	34	40	38	(202)	(128)
Other inc.	7,240	11,623	2,982	4,646	8,510	83	18
Interest	8,069	9,565	7,649	8,569	8,416	(2)	4
Dep. & Amort.	10,586	11,700	10,847	10,886	11,934	10	13
PBT	41,341	40,586	32,613	42,043	39,662	(6)	(4)
PAT	32,975	29,401	25,992	33,051	29,065	(12)	(12)
Reported PAT	33,318	29,401	25,992	33,849	29,528	(13)	(11)
EPS (INR)	8.6	7.6	6.7	8.8	1.5	(83)	(82)
Capacity	17,550	17,550	17,550	18,150	18,150	-	3.4
Units Sold (MU)	21,900	23,500	26,500	24,600	23,700	(3.7)	12.3

Source: Company data, I-Sec research

Q2FY26 conference call highlights

New PPAs awarded

- New long term PPA awards of 2,400MW from Bihar DISCOM at INR 6.07/unit.
- 1,600MW from Madhya Pradesh DISCOM at INR 5.83/unit.
- APL received an LOA of 570.5MW (gross) capacity from the Power Company of Karnataka Ltd (PCKL) to be supplied from the existing 1,370MW capacity of Raipur thermal power plant for a period of 25 years. Tariff of INR 5.79/unit.
- Vidarbha Industries Power Ltd. has signed a 500MW (net) medium-term PPA with Maharashtra DISCOM for a period of 5 years, starting from 01 Nov'25.
- The company is L1 in Assam bid for capacity of 3,200MW.

Operational highlights

- Higher consolidated power sale volume by 7.4% at 23.7BU in Q2FY26, vs. 22BU in Q2FY25, despite high base effect and demand disruption due to early and prolonged monsoons.
- Adani Power reported a PLF of 63% (-400bps).
- PAF of 88% in H1FY26 (vs. 92% in H1FY25).
- PLF was lower due to lower power demand on account of early monsoons.
- Merchant realisation stood at INR 5.37/kWh (vs. INR 5.88/kWh YoY).

Update on expansion of brownfield projects

• The execution of APL's brownfield expansion projects is progressing rapidly, with cumulative work for Mahan Phase-II 1,600MW USCTPP at 73%, Raipur Phase-II 1,600MW USCTPP at 35%, and Raigarh Phase-II 1,600MW USCTPP at 30%. Further, APL's wholly-owned subsidiary Korba Power Ltd. has revived the construction of its 1,320MW supercritical power project at Korba (Chhattisgarh). These projects are scheduled to be completed in stages between FY27 and FY29.

Other updates

- It has placed orders for eight plants of 800MW to L&T and the balance to BHEL.
- Godda Power Plant has received the approval to connect Indian grid. Adani is
 expecting it to get connected by Dec'25. It is allowed under certain conditions to
 sell in India if there is persistently no schedule of power sale to Bangladesh due
 to lower demand or no payment from Bangladesh.



- PLF for Godda stood at 72% at end of Q2; 73% last year which is much better than Indian grid where PLF is 62-65%.
- Mahan reported revenue of INR 10.5bn and EBITDA of INR 5.2bn. Tuticorin reported revenue of INR 6.6bn and EBITDA of INR 0.54bn. Korba reported revenue of INR 3.3bn and EBITDA of INR 0.84bn in Q2FY26.

Valuation and outlook

India is witnessing strong power demand growth and we expect the base and peak power demand to grow at 6% each over the next couple of years. Firm capacity addition has been low in the past five years; thus, to meet peak demand, India has to fall back on thermal capacity. Adani Power, being the largest private player, is likely to add to this thermal capacity.

Adani Power has resolved its disputes, reduced the leverage and improved the profits of its operating assets. It is using its balance sheet to acquire assets at attractive prices. It is also setting up new assets to meet renewed demand for coal. It is ahead of competition in new build. As a result, it is able to tie up its existing assets under new long-term arrangements at attractive tariffs.

Given the lower growth in power demand across the country in H1FY26, resulting in lower realisation in merchant sale which formed 24% of its power sales and lower PLFs, we revise FY26 earnings. Our long-term outlook remains intact.

We have increased the multiple from on the back of 1) 8GW of capacity with a PPA tie-up at an attractive tariff during Q2 and 2) strong pipeline of new PPAs by state discoms. We maintain **BUY**, with a revised TP of INR 187 (earlier INR 134).

Note that target price takes into account 1:5 stock split

Risks: Delays in construction of assets, merchant price risk, fuel risk, counterparty risks.

Exhibit 2: Valuation

EV/EBITDA Valuation	
EBITDA (INR mn)	3,17,500
Multiple	13
Total Value (INR mn)	42,54,500
Less: Value of debt (INR mn)	6,48,533
Equity Value (INR mn)	36,05,967
No. of shares (mn)	19,285
Equity Value (INR)	187

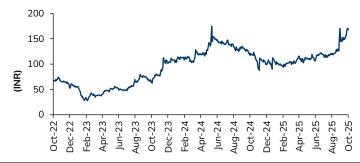
Source: I-Sec research

Exhibit 3: Shareholding pattern

%	Mar'25	Jun'25	Sep'25
Promoters	75.0	75.0	75.0
Institutional investors	14.0	14.2	14.2
MFs and other	1.6	1.8	2.7
Banks/ Fls	0.0	0.0	0.0
Insurance Cos.	0.0	0.0	0.0
FIIs	12.4	12.5	11.5
Others	11.0	10.8	10.8

Source: Bloomberg, I-Sec research

Exhibit 4: Price chart



Source: Bloomberg, I-Sec research



Financial Summary

Exhibit 5: Profit & Loss

(INR mn, year ending Mar-31)

	FY25A	FY26E	FY27E	FY28E
Net Sales	5,62,031	5,83,878	6,34,781	7,01,091
Operating Expenses	-	-	-	-
EBITDA	2,13,054	2,22,582	2,57,798	3,17,500
EBITDA Margin (%)	37.9	38.1	40.6	45.3
Depreciation & Amortization	43,089	44,928	50,915	61,622
EBIT	1,69,966	1,77,654	2,06,884	2,55,878
Interest expenditure	33,398	32,963	32,442	44,594
Other Non-operating Income	27,027	27,407	25,520	24,633
Recurring PBT	1,63,595	1,72,098	1,99,962	2,35,917
Profit / (Loss) from				
Associates	-	-	-	-
Less: Taxes	36,099	41,853	43,346	54,462
PAT	1,27,496	1,30,244	1,56,616	1,81,455
Less: Minority Interest	413	1,599	1,685	1,721
Extraordinaries (Net)	-	-	-	-
Net Income (Reported) Net Income (Adjusted)	1,27,083 1,27,083	1,28,645 1,28,645	1,54,932 1,54,932	1,81,455 1,83,176

Source Company data, I-Sec research

Exhibit 6: Balance sheet

(INR mn, year ending Mar-31)

	FY25A	FY26E	FY27E	FY28E
Total Current Assets	3,74,301	4,95,951	5,53,444	5,10,915
of which cash & cash eqv.	61,199	1,13,326	1,14,643	40,070
Total Current Liabilities &	1,61,141	1,72,773	1,83,957	1,97,201
Provisions	1,01,141	1,72,773	1,05,557	1,57,201
Net Current Assets	2,13,160	3,23,177	3,69,487	3,13,714
Investments	10,377	3,735	3,735	3,735
Net Fixed Assets	6,67,072	6,96,194	8,71,176	12,87,625
ROU Assets	-	-	-	-
Capital Work-in-Progress	1,21,216	2,59,377	4,09,377	3,89,377
Total Intangible Assets	-	-	-	-
Other assets	-	-	-	-
Deferred Tax Assets	-	-	-	-
Total Assets	10,11,825	12,82,483	16,53,775	19,94,451
Liabilities				
Borrowings	2,76,470	4,88,868	6,29,595	6,88,603
Deferred Tax Liability	-	-	-	-
provisions	-	-	-	-
other Liabilities	1,00,620	87,829	94,829	95,829
Equity Share Capital	38,569	38,569	38,569	38,569
Reserves & Surplus	5,95,753	6,65,617	8,89,096	11,69,728
Total Net Worth	6,34,322	7,04,187	9,27,666	12,08,298
Minority Interest	413	1,599	1,685	1,721
Total Liabilities	10,11,825	12,82,483	16,53,775	19,94,451

Source Company data, I-Sec research

Exhibit 7: Cashflow statement

(INR mn, year ending Mar-31)

	FY25A	FY26E	FY27E	FY28E
Operating Cashflow	78,233	71,940	1,10,026	1,60,969
Working Capital Changes	(49,264)	(57,891)	(44,992)	(18,801)
Capital Commitments	(1,58,610)	(1,67,282)	(3,24,983)	(3,96,448)
Free Cashflow	2,36,842	2,39,222	4,35,008	5,57,418
Other investing cashflow	-	-	-	-
Cashflow from Investing Activities	(1,58,610)	(1,67,282)	(3,24,983)	(3,96,448)
Issue of Share Capital	15,034	(58,781)	68,548	97,456
Interest Cost	-	-	-	-
Inc (Dec) in Borrowings	9,088	2,12,399	1,40,727	59,007
Dividend paid	-	-	-	-
Others	45,336	(6,149)	7,000	4,443
Cash flow from Financing Activities	69,458	1,47,468	2,16,275	1,60,906
Chg. in Cash & Bank balance	(10,919)	52,127	1,318	(74,573)
Closing cash & balance	61,198	1,13,326	1,14,643	40,070

Source Company data, I-Sec research

Exhibit 8: Key ratios

(Year ending Mar-31)

	FY25A	FY26E	FY27E	FY28E
Per Share Data (INR)				
Reported EPS	32.9	6.7	8.0	9.4
Adjusted EPS (Diluted)	32.9	6.7	8.0	9.4
Cash EPS	44.1	9.0	10.7	12.7
Dividend per share (DPS)	-	-	-	-
Book Value per share (BV)	164.5	36.5	48.1	62.7
Dividend Payout (%)	-	-	-	-
Growth (%)				
Net Sales	11.6	3.9	8.7	10.4
EBITDA	17.2	4.5	15.8	23.2
EPS (INR)	(39.0)	(79.8)	20.4	17.1
Valuation Ratios (x)				
P/E	4.9	24.4	20.2	17.3
P/CEPS	3.7	18.1	15.2	12.8
P/BV	1.0	4.5	3.4	2.6
EV / EBITDA	3.9	15.8	14.1	11.9
P/Sales	1.1	5.4	4.9	4.5
Dividend Yield (%)	-	-	-	-
Operating Ratios				
Gross Profit Margins (%)	37.9	38.1	40.6	45.3
EBITDA Margins (%)	37.9	38.1	40.6	45.3
Effective Tax Rate (%)	22.1	24.3	21.7	23.1
Net Profit Margins (%)	22.7	22.3	24.7	25.9
NWC / Total Assets (%)	0.1	-	-	-
Net Debt / Equity (x)	0.3	0.5	0.6	0.5
Net Debt / EBITDA (x)	1.0	1.7	2.0	2.0
Profitability Ratios				
RoCE (%)	18.4	14.7	13.2	12.5
RoE (%)	22.6	19.2	19.0	17.1
RoIC (%)	18.4	14.7	13.2	12.5
Fixed Asset Turnover (x)	0.9	0.9	0.8	0.6
Inventory Turnover Days	34	36	36	37
Receivables Days	89	97	99	100
Payables Days	21	22	22	20
Source Company data, I-Sec resec	ırch			



This report may be distributed in Singapore by ICICI Securities, Inc. (Singapore branch). Any recipients of this report in Singapore should contact ICICI Securities, Inc. (Singapore branch) in respect of any matters arising from, or in connection with, this report. The contact details of ICICI Securities, Inc. (Singapore branch) are as follows: Address: 10 Collyer Quay, #40-92 Ocean Financial Tower, Singapore - 049315, Tel: +65 6232 2451 and email: navneet_babbar@icicisecuritiesinc.com, Rishi_agrawal@icicisecuritiesinc.com and Kadambari_balachandran@icicisecuritiesinc.com.

"In case of eligible investors based in Japan, charges for brokerage services on execution of transactions do not in substance constitute charge for research reports and no charges are levied for providing research reports to such investors."

New I-Sec investment ratings (all ratings based on absolute return; All ratings and target price refers to 12-month performance horizon, unless mentioned otherwise) BUY: >15% return; ADD: 5% to 15% return; HOLD: Negative 5% to Positive 5% return; REDUCE: Negative 5% to Negative 15% return; SELL: < negative 15% return

ANALYST CERTIFICATION

I/We, Mohit Kumar, MBA; Mahesh Patil, MBA; Abhinav Nalawade, MBA; Nidhi Shah, MBA; authors and the names subscribed to this report, hereby certify that all of the views expressed in this research report accurately reflect our views about the subject issuer(s) or securities. We also certify that no part of our compensation was, is, or will be directly or indirectly related to the specific recommendation(s) or view(s) in this report. Analysts are not registered as research analysts by FINRA and are not associated persons of the ICICI Securities Inc. It is also confirmed that above mentioned Analysts of this report have not received any compensation from the companies mentioned in the report in the preceding twelve months and do not serve as an officer, director or employee of the companies mentioned in the report.

Terms & conditions and other disclosures:

ICICI Securities Limited (ICICI Securities) is a full-service, integrated investment banking and is, inter alia, engaged in the business of stock brokering and distribution of financial products. Registered Office Address: ICICI Venture House, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400 025. CIN: L67120MH1995PLC086241, Tel: (91 22) 6807 7100. ICICI Securities is Sebi registered stock broker, merchant banker, investment adviser, portfolio manager, Research Analyst and Alternative Investment Fund. ICICI Securities is registered with Insurance Regulatory Development Authority of India Limited (IRDAI) as a composite corporate agent and with PFRDA as a Point of Presence. ICICI Securities Limited Research Analyst SEBI Registration Number – INH00000990. ICICI Securities Limited SEBI Registration is INZ000183631 for stock broker. ICICI Securities AIF Trust's SEBI Registration number is IN/AIF3/23-24/1292 ICICI Securities is a subsidiary of ICICI Bank which is India's largest private sector bank and has its various subsidiaries engaged in businesses of housing finance, asset management, life insurance, general insurance, venture capital fund management, etc. ("associates"), the details in respect of which are available on www.icicibank.com.

ICICI Securities is one of the leading merchant bankers/ underwriters of securities and participate in virtually all securities trading markets in India. We and our associates might have investment banking and other business relationship with a significant percentage of companies covered by our Investment Research Department. ICICI Securities and its analysts, persons reporting to analysts and their relatives are generally prohibited from maintaining a financial interest in the securities or derivatives of any companies that the analysts cover.

Recommendation in reports based on technical and derivative analysis centre on studying charts of a stock's price movement, outstanding positions, trading volume etc as opposed to focusing on a company's fundamentals and, as such, may not match with the recommendation in fundamental reports. Investors may visit icicidirect.com to view the Fundamental and Technical Research Reports.

Our proprietary trading and investment businesses may make investment decisions that are inconsistent with the recommendations expressed herein.

ICICI Securities Limited has two independent equity research groups: Institutional Research and Retail Research. This report has been prepared by the Institutional Research. The views and opinions expressed in this document may or may not match or may be contrary with the views, estimates, rating, and target price of the Retail Research.

The information and opinions in this report have been prepared by ICICI Securities and are subject to change without any notice. The report and information contained herein is strictly confidential and meant solely for the selected recipient and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent of ICICI Securities. While we would endeavour to update the information herein on a reasonable basis, ICICI Securities is under no obligation to update or keep the information current. Also, there may be regulatory, compliance or other reasons that may prevent ICICI Securities from doing so. Non-rated securities indicate that rating on a particular security has been suspended temporarily and such suspension is in compliance with applicable regulations and/or ICICI Securities policies, in circumstances where ICICI Securities might be acting in an advisory capacity to this company, or in certain other circumstances. This report is based on information obtained from public sources and sources believed to be reliable, but no independent verification has been made nor is its accuracy or completeness guaranteed. This report and information herein is solely for informational purpose and shall not be used or considered as an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments. Though disseminated to all the customers simultaneously, not all customers may receive this report at the same time. ICICI Securities will not treat recipients as customers by virtue of their receiving this report. Nothing in this report constitutes investment, legal, accounting and tax advice or a representation that any investment or strategy is suitable or appropriate to your specific circumstances. The securities discussed and opinions expressed in this report may not be suitable for all investors, who must make their own investment decisions, based on their own investment objectives, financial positions and needs of specific recipient. This may not be taken in substitution for the exercise of independent judgment by any recipient. The recipient should independently evaluate the investment risks. The value and return on investment may vary because of changes in interest rates, foreign exchange rates or any other reason. ICICI Securities accepts no liabilities whatsoever for any loss or damage of any kind arising out of the use of this report. Past performance is not necessarily a guide to future performance. Investors are advised to see Risk Disclosure Document to understand the risks associated before investing in the securities markets. Actual results may differ materially from those set forth in projections. Forward-looking statements are not predictions and may be subject to change without notice.

ICICI Securities or its associates might have managed or co-managed public offering of securities for the subject company or might have been mandated by the subject company for any other assignment in the past twelve months.

ICICI Securities or its associates might have received any compensation from the companies mentioned in the report during the period preceding twelve months from the date of this report for services in respect of managing or co-managing public offerings, corporate finance, investment banking or merchant banking, brokerage services or other advisory service in a merger or specific transaction.

ICICI Securities or its associates might have received any compensation for products or services other than investment banking or merchant banking or brokerage services from the companies mentioned in the report in the past twelve months.

ICICI Securities encourages independence in research report preparation and strives to minimize conflict in preparation of research report. ICICI Securities or its associates or its analysts did not receive any compensation or other benefits from the companies mentioned in the report or third party in connection with preparation of the research report. Accordingly, neither ICICI Securities nor Research Analysts and their relatives have any material conflict of interest at the time of publication of this report.

Compensation of our Research Analysts is not based on any specific merchant banking, investment banking or brokerage service transactions.

ICICI Securities or its subsidiaries collectively or Research Analysts or their relatives do not own 1% or more of the equity securities of the Company mentioned in the report as of the last day of the month preceding the publication of the research report.

Since associates of ICICI Securities and ICICI Securities as a entity are engaged in various financial service businesses, they might have financial interests or actual/beneficial ownership of one percent or more or other material conflict of interest in various companies including the subject company/companies mentioned in this report.

ICICI Securities may have issued other reports that are inconsistent with and reach different conclusion from the information presented in this report. Neither the Research Analysts nor ICICI Securities have been engaged in market making activity for the companies mentioned in the report.

We submit that no material disciplinary action has been taken on ICICI Securities by any Regulatory Authority impacting Equity Research Analysis activities.

This report is not directed or intended for distribution to, or use by, any person or entity who is a citizen or resident of or located in any locality, state, country or other jurisdiction, where such distribution, publication, availability or use would be contrary to law, regulation or which would subject ICICI Securities and affiliates to any registration or licensing requirement within such jurisdiction. The securities described herein may or may not be eligible for sale in all jurisdictions or to certain category of investors. Persons in whose possession this document may come are required to inform themselves of and to observe such restriction.

This report has not been prepared by ICICI Securities, Inc. However, ICICI Securities, Inc. has reviewed the report and, in so far as it includes current or historical information, it is believed to be reliable, although its accuracy and completeness cannot be guaranteed.



Investment in securities market are subject to market risks. Read all the related documents carefully before investing.

Registration granted by SEBI and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors. None of the research recommendations promise or guarantee any assured, minimum or risk free return to the investors.

ICICI Securities Limited has not used any Artificial Intelligence tools for preparation of this Research Report.

SEBI Guidelines for Research Analyst (RA) requires all RAs to disclose terms and conditions pertaining to Research Services to all clients. Please go through the "Mandatory terms and conditions" and "Most Important Terms and Conditions. (Link)

Name of the Compliance officer (Research Analyst): Mr. Atul Agrawal, Contact number: 022-40701000, E-mail Address: complianceofficer@icicisecurities.com

For any queries or grievances: Mr. Jeetu Jawrani Email address: headservicequality@icicidirect.com Contact Number: 18601231122